



Indian Ports Association

Request for Proposal (RFP)

for

Selection of “Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA

TENDER NOTICE NO: IPA /IT/WMA/2025 Dated: 15.05.2025

1st Floor, South Tower, NBCC Place

B.P Marg, Lodhi Road

New Delhi – 110003

Phone: 011-24369061

May 2025

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Disclaimer

This RFP is being issued by the Indian Ports Association (IPA) to the interested and eligible agencies for the Selection of a **“Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA**”, on such terms and conditions and for the achievement of objectives of the Project set forth in this RFP or that may subsequently be provided to Bidder(s) whether verbally or in documentary form by or on behalf of IPA or any of its authorized employees or advisors.

It is hereby clarified that this RFP is not an agreement and is not an offer or invitation by IPA to any parties hereunder. The purpose of this RFP is to provide the Bidder(s) with information to assist in the formulation of their proposals. While, the IPA has taken due care in the preparation of information contained herein and believes it to be accurate, neither the IPA or any of its representatives, officers, employees, agents or advisors gives any warranty or make any representations, express or implied as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it.

The information is not intended to be exhaustive and interested parties are required to make their own inquiries that it may require in order to submit the bid. The information is provided on the basis that it is non-binding on the IPA, any of its authorities or agencies or any of their respective officers, employees, agents or advisors.

IPA reserves the right not to proceed with the bidding process at any stage without assigning any reasons thereof, to alter the timetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the bid further with any party submitting a bid.

No reimbursement of cost of any type will be paid to persons or entities submitting the Bid.

**Managing Director,
Indian Ports Association**

RFP Notice

Notice Inviting RFP for the selection of “Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA”

Indian Ports Association (IPA) invites Requests for Proposal (RFP) from interested eligible agencies for the selection of “Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA”.

The RFP document providing the Term of Reference (ToR), pre-qualification criteria, terms and conditions including evaluation criteria and application fee are available on the web site <http://ipa.nic.in> and <https://eprocure.gov.in/eprocure/app> . Reputed and interested agencies may download the RFP from the above websites.

The details of RFP are as follows:

Name of work	e-RFP for selection of Master Service Integrator to design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA
Tender Notice No.	IPA/IT/WMA/2025 Dated:15.05.2025
Cost of Tender Document	Rs. 10,000/- (Rs. Ten Thousand Only) (Non-refundable)
EMD	Rs. 2,00,000/- (Rs. Two Lakhs Only)
Performance Guarantee	5% (Five Percent) of the awarded cost / agreement value
Method of Selection	QCBS 60:40
Contract Period	Contract initially for period up to 31.12.2025 from the date of signing of contract agreement which may be extendable for a further period of one year.
RFP / Tender availability Date	16.05.2025 by 15:00 hrs.
Last date of submission / Proposal Due Date	26.05.2025 by 15:00 hrs.
Opening of Technical Bid	26.05.2025 by 15:30 hrs.
Technical Presentation	To be notified
Opening of Financial Bid	To be notified
Letter of Award	To be intimated to Selected Bidder
Date of Start of Work	To be intimated to Selected Bidder
Validity of Tender	120 days from the due date
Contact Details	1. Prema Kumar Pillai prem.mpt@gmail.com Mobile: 9822388841

	<p>2. Amit Kumar Sethi amitsethi.ipa@gmail.com Mobile: 8335056653</p> <p>3. Anuj Patheja anuj.patheja@ipa.org.in Mobile:9650898826</p>
Communication Address	<p>The Managing Director, Indian Ports Association, 1st floor, South Tower, NBCC Place, Bhisham Pitamah Marg, Lodi Road, New Delhi – 110 003. Tel. No. 0091-011-24369061/63, 24368334, FAX: 011-24365866 Email: ipa@nic.in</p>

**Managing Director,
Indian Ports Association**

1 Introduction

India has one of the largest merchant shipping fleets among the developing countries and is ranked 19th in terms of carrying capacity in dead weight tonnage. India's maritime sector is poised for a significant transformation following the unveiling of a comprehensive roadmap at Global Maritime India Summit, 2023 organised by Ministry of Ports, Shipping & Waterways.

The India Maritime Week (IMW), 2025 is a prestigious international event aimed at enhancing India's position in the global maritime industry and showcasing its commitment to sustainable development and innovation in the sector. To ensure the successful execution of this large-scale event, the Indian Ports Association (IPA) seeks to appoint a Master Service Integrator (MSI) to manage IT infrastructure, develop digital platforms, and streamline event operations.

India Maritime Week (IMW) 2025 serves as a week-long series of discussions, workshops, activities emphasizing capacity building, policy alignment, and industry insights. In addition to this the Maritime stakeholders will also have the opportunity to showcase their product and services

This proposal outlines the approach, methodology, and roadmap for selecting a suitable MSI partner, aligning with the objectives of IMW 2025 ensuring seamless delivery of the work as follows:

- a. **Establish a Robust Digital Presence:** Develop and manage user-friendly websites and mobile applications for India Maritime Week 2025 (IMW).
- b. **Seamless Event Management:** Integrate advanced IT systems to facilitate efficient event operations, from registrations to payment gateways.
- c. **Promote Sustainability:** Leverage IT solutions that align with eco-friendly and clean energy initiatives in the maritime sector.

Key Features of IMW 2025

India Maritime Week (IMW) 2025 is designed to be a dynamic and impactful event aimed at strengthening India's maritime sector. It serves as a platform for capacity building, industry discussions, and knowledge sharing, complementing the larger IMW 2025 for conducting workshops and Training Sessions, Policy Dialogues and Industry Discussions, Thematic Sessions, Technology Innovations showcases, state, regional session, Maritime Excellence awards, Digital Integration and report and publications etc. such as:

- a. **International Exhibitions:** The International Exhibitions at IMW 2025 will serve as a dynamic platform for stakeholders from across the globe to showcase their products, services, technologies, and innovations in the maritime sector.

Key Features:

1. **Global Participation:** Leading maritime companies, port operators, shipbuilders, technology providers, and logistics firms will set up stalls to display their offerings.
2. **Sector-Specific Pavilions:** Dedicated zones for innovations in port automation, smart shipping, water ways, tourism, green technologies and offshore infrastructure development.
3. **Live Demonstrations:** Exhibitors will conduct live demos of cutting-edge technologies, including AI-driven port operations, autonomous vessels, and sustainable logistics solutions.
4. **B2B Opportunities:** Visitors will have opportunities to engage with exhibitors, fostering business development, knowledge sharing, and partnerships.

5. This exhibition will underline India's readiness to embrace global advancements and encourage international collaboration in the maritime space.

b. Country Sessions: The Country Sessions will be a unique feature of IMW 2025, focusing on international collaborations and strengthening bilateral relationships with maritime nations.

Key Highlights:

1. **Showcase of National Strengths:** Participating countries will highlight their expertise, investments, and technologies in the maritime domain.
2. **Policy Exchange and Cooperation:** Sessions will include presentations and discussions on maritime policies, trade strategies, and global best practices.
3. **Investment Forums:** Delegates will explore opportunities for joint ventures, foreign direct investments, and technology transfers.
4. **Delegation Meetings:** High-ranking officials and business leaders from different countries will engage in focused discussions to identify collaboration areas.
5. These sessions will reinforce India's position as a global maritime hub and enable fruitful international partnerships.

c. Thematic Sessions: The Thematic Sessions will focus on critical and emerging issues in the maritime industry, bringing together thought leaders, policymakers, and industry experts for knowledge-sharing and strategic discussions.

d. State Sessions: The State Sessions will spotlight the maritime initiatives, policies, and opportunities within India's states and union territories, showcasing their contributions and collaborations to the country's overall maritime development.

e. Maritime Excellence Achievers: The Maritime Excellence Achievers program at IMW 2025 will recognize outstanding contributions and achievements in the maritime industry through award categories, selection process, success stories etc.

Key Benefits of IMW 2025

- a. Facilitation of global collaborations, Investment Opportunities for domestic and international investors, Government to Government meetings to foster the collaboration between India and other countries. International Collaborations will lead to promote global collaborations, policy discussions, and innovation showcases with latest products and solutions with government officials, industry leaders, and experts and attracting investments to boost India's economy.
- b. The event will include sessions on training and capacity-building initiatives, showcasing successful models and programs.
- c. This focus on human resource development will ensure that the industry has access to a pool of skilled professionals equipped to meet the evolving demands for government officials, industry leaders, and experts. These discussions will address critical issues such as frameworks, policies, and sustainable development goals.
- d. The event will provide unparalleled networking opportunities for delegates, exhibitors, and attendees. Participants will have the chance to connect with industry leaders, potential partners, and clients through dedicated networking sessions, business matchmaking events, and informal

gatherings. These interactions will foster new business relationships, partnerships, and collaborations, driving growth and innovation in the maritime sector.

- e. The event will feature cutting-edge innovations and technologies in maritime logistics, port management, and shipping. Exhibitors will showcase their latest products and solutions, including smart ports, green shipping technologies, and automation in logistics. Attendees will have the opportunity to explore these advancements, learn about their applications, and discuss potential implementations with technology providers and experts.
- f. The benefit is to highlight the importance of a skilled workforce in driving the growth and development of the maritime industry. The event will include sessions on training and capacity-building initiatives, showcasing successful models and programs. This focus on human resource development will ensure that the industry has access to a pool of skilled professionals equipped to meet the evolving demands of the maritime sector.

2 Glossary

In this bid document and in the 'Contract', unless the context otherwise requires:

- i) "Authorized representative" means any Officer of IPA authorized by the Competent Authority, who is responsible for supervising, administering the Contract, certifying payments due to the Contractor, and other functions as specified in this contract.
- ii) "Bid" (including the term 'tender', 'offer', 'quotation' or 'proposal' in certain contexts) means an offer for rendering services or execution of works made in accordance with the terms and conditions set out in the bid document "Master Service Integrator for design, develop and maintain Website and Mobile Application" for India Maritime Week (IMW), 2025 under IPA".
- iii) "Bid documents" (including the term 'bid documents' or 'Request for Proposal Documents' in certain contexts) means a document issued by IPA, including any amendment thereto, that sets out the terms and conditions of the given e- tender and includes the invitation to bid.
- iv) "Bidder" (including the term 'tenderer' or 'Master Service Integrator ' in certain contexts) means any person (in the form of sole proprietor) or firm or company or any other legal entity (registered under the Companies Act, Societies Registration Act, etc), participating in the e-tendering process with IPA;
- v) "Bidder registration document" means a document issued by IPA, including any amendment thereto, that sets out the terms and conditions of registration proceedings and includes the invitation to register for the e-tender;
- vi) "Competent authority" means the Managing Director or any officer(s) authorized by the Managing Director of Indian Ports Association, New Delhi which is registered in Delhi under the Societies Registration Act, 1860.
- vii) "Contract" (including the terms 'Work Order' under certain contexts), means a formal legal agreement as may be amended, supplemented or modified in accordance with the terms of contract in writing relating to the subject matter of the tender, executed between Indian Ports Association and the Master Service Integrator / Contractor together with the documents referred to therein including general conditions, special conditions of Contract, Priced and instructions issued from time to time by IPA and all these documents taken together shall be deemed to form one contract and shall be complementary to one another, which are in compliance with all the relevant provisions of the laws of India.
- viii) "Contract Period" a period up to 31.12.2025 from the date of signing of contract agreement which may be extendable for a further period of one year.
- ix) "Contract price" means the sum named in the tender subject to such additions thereto or deductions there from as may be made under the provisions herein after contained.
- x) "Contractor / Master Service Integrator" means the person or persons, firm or company whose tender has been accepted by the competent authority and includes contractor's representative, successors and/or permitted assigns for the subject Contract.
- xi) "Day" means a day of 24 hours from midnight to the next midnight irrespective of the number of hours worked in that day.
- xii) e-Tender" means conducting of procurement processes by IPA with bidders for the acquisition of works and services through the use of information and communication technology (specially the internet) with the aim of open, non-discriminatory and efficient procurement through transparent procedures.

- xiii) "Earnest Money Deposit'(EMD)" means a security from a bidder securing obligations resulting from a prospective contract award with the intention to avoid; the withdrawal or modification of an offer within the validity of the bid, after the deadline for submission of such documents; failure to sign the Contract or failure to provide the required security for the performance of the Contract after an offer has been accepted; or failure to comply with any other condition precedent to signing the contract specified in the Bid documents.;
- xiv) "Head of the Department" means Executive Director / Chief Administrative Officer / Head Officer (Procurement) or any other officer assigned such duties by Managing Director of the Indian Ports Association.
- xv) "Head of the Organization" means Managing Director of the Indian Ports Association.
- xvi) "Month" means a month according to Christian calendar.
- xvii) "Notice inviting tenders" (including the term 'Invitation to bid' or 'request for proposals' in certain contexts) means a document and any amendment thereto published or notified by IPA, which informs the potential bidders that it intends to procure services and/or works.;
- xviii) "Pre-qualification document" means the document including any amendment thereto issued by IPA, which sets out the terms and conditions of the pre- qualification bidding and includes the invitation to pre-qualify;
- xix) "Responsive bid", in relation to a bidder, means a bid submitted by a bidder that conforms to all material aspects and conditions specified in the Bid document. If any requirements specified in the Bid document are not complied with or changes are made by the bidder in the tender document or if there is non-usage of the prescribed forms stipulated in the bid document, the bid shall be considered as non-responsive and shall be summarily rejected.
- xx) "Tender" means the Contractor's priced offer to IPA for the execution and completion of the works and the remedying of any defects therein in all accordance with the provisions of the Contract, as accepted by the Work order.
- xxi) "Week" means seven days without regard to the number of hours worked in any day in that week.

3 Instructions to the Bidders

A. General:

- i) Electronic Tenders (Online) are invited by **INDIAN PORTS ASSOCIATION** (IPA) from eligible bidders for selection of “Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA”
- ii) The bid document containing the entire details is available at the E-Tender Portal www.ipa.nic.in or www.eprocure.gov.in for downloading during the period specified in the RFP Notice.
- iii) The Bidders must fulfil the techno-commercial criteria for pre-qualification and other requirements stipulated in **pre-qualification criteria for the bidders** of the bid document. The tender shall remain valid for a period of **120 days** from the date of opening of the Technical Bid / Techno-commercial bid.
- iv) The Contract Agreement will be in force initially up to 31.12.2025 from the date of issue of the Work Order and extendable for a further period of **one year** with the terms and conditions to be decided on mutually agreed basis, as per the requirement of Indian Ports Association.

B. Bid Processing Fee

Bid document will be issued by IPA. Applicants shall have to furnish a non-refundable document fee amounting to Rs. 10,000/- (Rupees Ten Thousand only) pledged in favour of Indian Ports Association through NEFT.

C. Registration of Bidders on the Portal

The intending Bidders are required to register in the website <https://eprocure.gov.in/eprocure/app> by clicking “**Online Bidder Enrolment**” option in order to obtain user-id and password at first and then to activate their respective user-id by using Digital Signature Certificate (Class III).

D. Bidder’s Responsibility

- i) The bidder, at the bidder’s own responsibility and risk are encouraged to examine the requirements of IPA and obtain all information that may be necessary for preparing the bid and entering into a contract.
- ii) Applicants must read carefully the minimum conditions of eligibility (the “Pre-qualification criteria”) provided in this document. Proposals of only those Applicants who satisfy the Conditions of Minimum Eligibility will be considered for evaluation.
- iii) It is implied that on submission of the tender, the Bidder is deemed to have clearly understood and satisfied himself regarding the work and all conditions likely to be encountered during the execution of the work thereof.
- iv) Further the Bidder undertakes (if his tender is accepted) that he has to enter into and execute when called upon to do so, a Contract Agreement as provided in the document with such modifications as agreed upon. Until the formal Contract Agreement is prepared and executed, this tender document together with the written acceptance shall form a binding agreement between IPA and the Contractor.

- v) The Bidder shall furnish a certificate of Acceptance on technical and commercial terms and conditions in the enclosed **Form - 10**.
- vi) Any bidder who is claiming exemption from payment of EMD based on any Central/State Government certification, shall furnish a declaration and undertaking as in the enclosed **Form – 6A**.
- vii) The Bidder shall submit a declaration as provided in the **Form - 10** of the bid document that the Bidder has no litigation or arbitration proceedings against IPA for a period of past 5 years and that the bidder has not been blacklisted or debarred in the last 3 years from providing service by any of the Central / State Government / Nationalized Banks/ Autonomous bodies / PSEs/PSUs and any other organizations in India prior to the submission date of tender mentioned in the NIT and the same shall be uploaded along with the bid document in the E-tender portal.
- viii) The Applicant should submit a Power of Attorney as per the format at **Form – 4** provided, however, that such Power of Attorney would not be required if the Application is signed by the proprietor of the company.

E. Number of Proposals

No Applicant shall submit more than one Application for the proposed work.

F. Cost of Proposal

The Applicants shall be responsible for all of the costs associated with the preparation of their Proposals and their participation in the Selection Process including subsequent negotiation, visits to IPA. IPA will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Selection Process.

G. Acknowledgement by Applicant

It shall be deemed that by submitting the Proposal, the Applicant has:

- a) made a complete and careful examination of the RFP;
- b) received all relevant information requested from IPA;
- c) accepted the risk of inadequacy, error or mistake in the information provided in the RFP or furnished by or on behalf of IPA or relating to any of the matters referred to in the RFP document;
- d) satisfied itself about all matters, things and information, necessary and required for submitting an informed Application and performance of all of its obligations there under;
- e) acknowledged that it does not have a Conflict of Interest; and
- f) agreed to be bound by the undertaking provided by it under and in terms hereof.

IPA shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP or the Selection Process, including any error or mistake therein or in any information or data given by IPA.

H. Declaration by the Bidder

The bidder, shall furnish a declaration to the effect, that he has completely read the bid documents and found himself to be eligible before submission of the bid, as specified in **Form - 9**.

I. Transfer of Bid Documents

Transfer of bid documents downloaded by one intending Bidder to another is not permissible.

J. History of Litigation

A consistent history of litigation or arbitration awards against the applicant/bidder may result in disqualification.

K. Right to reject any or all Proposals

Notwithstanding anything contained in this RFP, IPA reserves the right to accept or reject any Proposal and to annul the Selection Process and reject all Proposals, at any time without any liability or any obligation for such acceptance, rejection, or annulment, and without assigning any reasons thereof.

Without prejudice to the generality of the Clause, the IPA reserves the right to reject any Proposal if:

- a. at any time, a material misrepresentation is made or discovered, or
- b. the Applicant does not provide, within the time specified by IPA, the supplemental information sought by IPA for evaluation of the Proposal.

Misrepresentation/ improper response by the Applicant may lead to the disqualification of the Applicant. If such disqualification / rejection occurs after the Proposals have been opened and the highest-ranking Applicant gets disqualified / rejected, then IPA reserves the right to consider the next best Applicant, or take any other measure as may be deemed fit in the sole discretion of the IPA, including annulment of the Selection Process

L. Incomplete Details and Canvassing

IPA does not bind itself to accept the lowest tender and may reject any or all tenders received without assigning any reason, whatsoever. Tenders in which any of the particulars and prescribed information is inadequate or incomplete in any respect and / or prescribed conditions are not fulfilled, such tenders are liable to be rejected. Canvassing in any form by the Bidders shall result in their tender being rejected.

M. Fraud And Corrupt Practices

The Applicant and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in

this RFP, the IPA shall reject a Proposal without being liable in any manner whatsoever to the Applicant, if it determines that the Applicant has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited Practices") in the Selection Process. In such an event, the IPA shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Performance Security, if available, as mutually agreed genuine pre-estimated compensation and damages payable to the IPA for, inter alia, time, cost and effort of the IPA, in regard to the RFP, including consideration and evaluation of such Applicant's Proposal.

Without prejudice to the rights of the IPA hereinabove and the rights and remedies which the IPA may have under the LOA or the Agreement, if an Applicant or Contractor, as the case may be, is found by the IPA to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOA or the execution of the Agreement, such Applicant or Contractor shall not be eligible to participate in any tender or RFP issued by the IPA during a period of 2 (two) years from the date such Applicant or Contractor, as the case may be, is found by the IPA to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.

For the purposes of this Clause, the following terms shall have the meaning hereinafter respectively assigned to them:

- a) "corrupt practice" means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the IPA who is or has been associated in any manner, directly or indirectly with the Selection Process or the LOA or has dealt with matters concerning the Agreement or arising therefrom, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the IPA, shall be deemed to constitute influencing the actions of a person connected with the Selection Process; or save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Agreement, who at any time has been or is a legal, financial or technical agency/ adviser of the IPA in relation to any matter concerning the Project;
- b) "Fraudulent practice" means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- c) "coercive practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person's participation or action in the Selection Process;
- d) "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by the IPA with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- e) "restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Applicants with the objective of restricting or manipulating a full and fair competition in the Selection Process.

N. Amendments of RFP

At any time prior to the deadline for submission of Proposal, IPA may, for any reason, whether at its own initiative or in response to clarifications requested by an Applicant, modify the RFP document by the issuance of Addendum/ Amendment and posting it on the Website/portal.

All such amendments will be notified in writing through e-mail to all Applicants who have purchased the RFP document. The amendments will also be posted on the Website along with the revised RFP containing the amendments and will be binding on all Applicants.

In order to afford the Applicants a reasonable time for taking an amendment into account, or for any other reason, IPA may, in its sole discretion, extend the Proposal Due Date.

Addenda/Corrigenda/clarification, if any to the bid documents will be issued by the IPA only in the E-tender portal and IPA's website, prior to the date of opening of the tenders.

O. Clarifications

Applicants requiring any clarification on the RFP may email their queries to IPA before the date mentioned in the Schedule of Selection Process. IPA will reply to all such queries at its own discretion.

IPA reserves the right not to respond to any queries or provide any clarifications, in its sole discretion, and nothing in this document shall be construed as obliging IPA to respond to any question or to provide any clarification.

P. Language

The Proposal with all accompanying documents (the "Documents") and all communications in relation to or concerning the Selection Process shall be in English language and strictly on the forms provided in this RFP. No supporting document or printed literature shall be submitted with the Proposal unless specifically asked for and in case any of these Documents is in another language, it must be accompanied by an accurate translation of all the relevant passages in English, in which case, for all purposes of interpretation of the Proposal, the translation in English shall prevail.

Q. Format and Signing of Proposal

The Applicant shall provide all the information sought under this RFP. IPA would evaluate only those Proposals that are received in the specified forms and complete in all respects.

The Proposal shall be typed or written in indelible ink and signed by the authorised signatory of the Applicant who shall initial each page. All the alterations, omissions, additions, or any other amendments made to the Proposal shall be initialled by the person(s) signing the Proposal. The Proposals must be properly signed by the authorised representative (the "Authorised Representative") as detailed below:

- a) by a partner, in case of a partnership firm and/ or a limited liability partnership;

or

- b) by an authorized representative possessing a valid Power of Attorney, in the case of a company or corporation, or by the owner in the case of a proprietorship firm

A copy of the Power of Attorney certified by a notary public in the Form - 4 shall accompany the Proposal.

Applicants should note the Proposal Due Date, as specified in the RFP document, for submission of Proposals. Except as specifically provided in this RFP, no supplementary material will be entertained by IPA, and that evaluation will be carried out only based on documents received by the closing time of Proposal Due Date. Applicants will ordinarily not be asked to provide additional material information or documents after the date of submission, and unsolicited material if submitted will be summarily rejected.

R. Correction / Variation

- i) All corrections and alterations in the entries of the bid documents shall be attested with full signature of the Bidder with date. No erasures or over-writings shall be made.
- ii) The Bidders should not upload any revised or amended offers after the opening of the tender. If any such document is found in the bid, the same shall be rejected.
- iii) The bidder's proposal is deemed to include, all prices for the **Scope of Work** specified in the RFP bid document and no arithmetical correction or price adjustments are allowed.
- iv) Tender should be complete in all respects for taking a decision immediately on opening of the tender.

s. Conflict of Interest

- i) An Applicant shall not have a conflict of interest that may affect the Selection Process (the "Conflict of Interest"). Any Applicant found to have a Conflict of Interest shall be disqualified. In the event of disqualification, IPA shall forfeit and appropriate the Performance Security, as available, as mutually agreed genuine pre-estimated compensation and damages payable to IPA for, inter alia, the time, cost and effort of IPA including consideration of such Applicant's Proposal, without prejudice to any other right or remedy that may be available to IPA hereunder or otherwise.
- ii) IPA requires that the Agency provides professional, objective, and impartial advice and always hold IPA's interest paramount, avoid conflicts with other assignments or its own interests, and act without any consideration for future work. The Agency shall not accept or engage in any assignment that would conflict with its prior or current obligations to other clients, or that may place it in a position of not being able to carry out the assignment in the best interests of IPA.
- iii) An Applicant shall be deemed to have a Conflict of Interest affecting the Selection Process, if:
 - a) the Applicant or Associates (or any constituent thereof) and any other Applicant or Associate (or any constituent thereof) have common controlling shareholders or other ownership interest; provided that this disqualification shall not apply in cases where the direct or indirect shareholding or ownership interest of an Applicant or Associate (or any shareholder thereof having a shareholding of more than 5 per cent of the paid up and subscribed share capital of such Applicant or Associate, as the case may

be) in the other Applicant or Associate is less than 5% (five per cent) of the subscribed and paid up equity share capital thereof. For the purposes of this Clause (a), indirect shareholding held through one or more intermediate persons shall be computed as follows:

(aa) where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the "Subject Person") shall be taken into account for computing the shareholding of such controlling person in the Subject Person; and subject always to Sub-clause (aa) above, where a person does not exercise control over an intermediary, which has shareholding in the Subject Person, the computation of indirect shareholding of such person in the Subject Person shall be undertaken on a proportionate basis; provided, however, that no such shareholding shall be reckoned under this if the shareholding of such person in the intermediary is less than 26% (twenty six per cent) of the subscribed and paid up equity shareholding of such intermediary; or

b) a constituent of such Applicant is also a constituent of another Applicant;

c) such Applicant or its Associate receives or has received any direct or indirect subsidy or grant from any other Applicant or its Associate; or

d) such Applicant has the same legal representative for purposes of this Application as any other Applicant; or

e) such Applicant has a relationship with another Applicant, directly or through common third parties, that puts them in a position to have access to each other's information about, or to influence the Application of either or each of the other Applicant; or

f) there is a conflict among this and other assignments of the Applicant (including its personnel and other members, if any) and any subsidiaries or entities controlled by such Applicant or having common controlling shareholders. The duties of the will depend on the circumstances of each case. While providing goods or services to IPA for this particular assignment, the Agency shall not take up any assignment that by its nature will result in conflict with the present assignment; or

g) a firm which has been engaged by IPA to provide goods or works or services for a project, and its Associates, will be disqualified from providing goods or services for the same project save and except as provided in the RFP document; conversely, a firm hired to provide goods or services for the preparation or implementation of a project, and its Associates, will be disqualified from subsequently providing goods or works or services related to the same project; or

h) the Applicant or Associate (or any constituent thereof), and the Applicant or concessionaire if any, for the Project, its contractor(s) or sub-contractor(s) (or any constituent thereof) have common controlling shareholders or other ownership interest; provided that this disqualification shall not apply in cases where the direct or indirect shareholding or ownership interest of an Applicant or Associate (or any shareholder thereof having a shareholding of more than 5% (five per cent) of the paid up and subscribed share capital of such Applicant or Associate, as the case may be,) in the Applicant or concessionaire, if any, or its contractor(s) or sub-contractor(s) is less than 5% (five per cent) of the paid up and subscribed share capital of such concessionaire or its contractor(s) or sub-contractor(s); provided further that this disqualification shall not apply to ownership by a bank, insurance company,

pension fund or a Public Financial Institution referred to in section 2 (72) of the Companies Act 2013. For the purposes of this Sub-clause (h), indirect shareholding shall be computed in accordance with the provisions of Sub-clause (a) above.

For purposes of this RFP, Associate means, in relation to the Applicant, a person who controls, is controlled by, or is under the common control with such Applicant, or is deemed or published as an "Associate Office"; or has a formal arrangement such as tie up for client referral or technology sharing, with the Applicant (the "Associate"); As used in this definition, the expression "control" means, with respect to a person which is a company or corporation, the ownership, directly or indirectly, of more than 50% (fifty per cent) of the voting shares of such person, and with respect to a person which is not a company or corporation, the power to direct the management and policies of such person by operation of law or by contract.

An Applicant eventually appointed as contractor for this Project, its Associates, affiliates and the Agencies, shall be disqualified from subsequently providing goods or works or services related to the construction and operation of the same Project and any breach of this obligation shall be construed as Conflict of Interest; provided that the restriction herein shall not apply after a period of 3 (three) years from the completion of this assignment or to any other assignments granted by banks/ lenders at any time; provided further that this restriction shall not apply to works, goods and services performed for IPA in continuation of this assignment or to any subsequent assignment performed for IPA in accordance with the rules of IPA. For the avoidance of doubt, an entity affiliated with the Agency shall include a partner in the firm or a person who holds more than 5% (five per cent) of the subscribed and paid up share capital of the firm (to which Agency belongs), as the case may be, and any Associate thereof. For the avoidance of doubt, in the event that:

- a) any member of an Applicant was a partner or an employee of another firm, which attracts the provision relating to Conflict of Interest hereunder; and
- b) was directly or indirectly associated with any assignment that causes a Conflict of Interest hereunder, then such Agency shall be deemed to suffer from Conflict of Interest for the purpose hereof.

If the Agency, its Associates or affiliates are auditors or financial advisers to any of the Applicants for the Project, they shall make a disclosure to IPA as soon as any potential conflict comes to their notice but in no case later than 7 (seven) days from the opening of the RFP applications for the Project and any breach of this obligation of disclosure shall be construed as Conflict of Interest. IPA shall, upon being notified by the Agency under this Clause, decide whether it wishes to terminate this assignment or otherwise, and convey its decision to the firm within a period not exceeding 15 (fifteen) days.

T. Signing of the Bid Documents

All pages of the bid documents and the documents submitted in support of the eligibility of the Bidder pre-qualifying in the tender (as stated in **Annexure - A**) to be uploaded by the Bidder, which shall be originally signed with date and seal at the lower right hand corner and shall be serially numbered, wherever required by the Bidder himself or a person holding power of attorney duly authorized and competent to do so on behalf of the Bidder, as furnished in **Form – 4** of the bid document, before submission of the tender.

u. Bid Submission

- i) Such of the registered bidders, who intend to bid, are required to download and print out the bid document along with its Annexures and forms and fill up the same. A scanned copy of such filled up bid document shall be submitted online through the above website using their respective user-id and password in order for their bid to be considered. The bidders shall also upload the scanned copies of the supporting documents in the form and manner as mentioned in the "**Qualification and Responsiveness Information of Annexure - A**" of the bid document.
- ii) The bid follows e-tender system and bidders are required to submit techno commercial / qualification details in Technical Bid and Price bid separately in Financial Bid electronically. Both shall be submitted simultaneously.
- iii) Both Part I and Part II bid documents are required to be submitted only through the above mentioned electronic mode and tender submitted through any other mode will be summarily rejected and no correspondence on such matter will be entertained for the reasons whatsoever.
- iv) The Applicants shall submit the Proposal with all pages numbered serially and by giving an index of submissions only in the CPP Portal. There will be no hard copy submissions.
- v) The Technical Proposal shall be signed by the Authorised Representative of the Applicant. All pages of the original Technical Proposal must be numbered and initialled by the person or persons signing the Proposal.
- vi) The completed Proposal must be submitted on the CPP Portal before the specified due date. Proposals submitted in any other form shall not be entertained.
- vii) The Proposal shall be made in the Forms specified in this RFP. Any attachment to such Forms must be provided on separate sheets of paper and only information that is directly relevant should be provided. This may include copies of the relevant pages of printed documents. No separate documents like printed annual statements, firm profiles, copy of contracts etc. will be entertained.

v. Proposal Due Date

Proposal should be submitted by the due date specified in RFP Notice in the manner, form and communication address as detailed in this RFP.

IPA may, in its sole discretion, extend the due date by issuing an Addendum uniformly for all Applicants.

w. Late Proposals

Proposals received by IPA after the specified due date shall not be eligible for consideration and shall be summarily rejected.

x. Earnest Money Deposit (EMD)

In order to be considered for the bid, the Bidder shall make payment of EMD of Rs. 2,00,000/- (Rupees Two Lakhs only) through RTGS/NEFT to the account whose details are provided as below:

A	Name and address of the bank	Indian Overseas Bank, Lok Kala Manch, Lodhi Colony, New Delhi- 110003.
B	Name of the branch	Lok Kala Manch Branch.
C	IFSC code	IOBA0001498
D	Account Number	149801000002360
E	Type of Account	Savings Account
F	Contact Details	ipa@nic.in

- i) While submitting their bid, the bidder shall upload the scanned Unique Transaction Reference (UTR) number details or any other electronic transaction details in the **Form - 6** towards the successful remittance of the Earnest Money Deposit (EMD). The Earnest Money Deposit (EMD) remitted in any other form will not be considered and such tenders will be summarily rejected.
- ii) The Earnest Money Deposit (EMD) furnished by all unsuccessful bidders will be returned through an e-payment system, after the expiry of the final tender validity period but not later than 30 (thirty) days after award of Contract or signing of the Contract Agreement, whichever is earlier. The Earnest Money Deposit (EMD) of the successful bidder shall be adjusted against the Performance Guarantee.
- iii) The EMD will be forfeited, if the bidder withdraws or modifies an offer within the validity period of the bid, after the deadline for submission of such documents.
- iv) If the successful bidder fails to remit the Performance Security after the issue of letter of intent within the specified or extended time, the EMD shall be forfeited and the bidder shall be debarred/ black listed for a period of three years.
- v) No interest shall accrue or is payable on the EMD from the date of its remittance till it is returned to the bidders.
- vi) Any bidder who is claiming exemption from payment of EMD based on any Central/State Government certification, the same shall be considered for such exemption provided that the firm uploads the said valid certificate copy at the time of submission of their bid documents along with the details duly filled in **Form – 6A**. Please note that there will be no exemption for payment of Bid document/processing fee of Rs.10,000.

Y. Performance Security

The Selected bidder shall submit performance security, which shall be 5% of the accepted tender cost/ awarded cost/ agreement value and shall be in form of irrevocable an irreversible bank guarantee/Demand Draft/Insurance surety bonds/Fixed Deposit Receipt. The performance security shall be submitted by the selected bidder within 07 working days from receipt of Letter of Award, pursuant to which the Agreement shall be signed within 15 working days from issuance of letter of award.

The performance security shall remain with IPA for a period of 60 (sixty) days beyond the date of completion of all contractual obligations of the contractor, including Defects Liability Period (DLP).

On expiry of a period of 60 days beyond the Defects Liability Period, the Engineer-In-Charge shall, on demand from the Contractor, refund to him the performance security (without any interest) provided the Engineer-in-Charge is satisfied that there is no demand outstanding against the Contractor.

The performance security will be forfeited and credited to the IPA's account in the event of a breach of contract by the contractor/ termination of contract under any clause(s) of the contract. The Applicant, by submitting its Application pursuant to this RFP, shall be deemed to have acknowledged that without prejudice to IPA's any other right or remedy hereunder or in law or otherwise, the Performance Security, as available, shall be forfeited and appropriated by IPA in lieu of compensation and damage payable to IPA for, inter alia, the time, cost and effort of IPA in regard to the RFP including the consideration and evaluation of the Proposal under the following conditions:

- a) If an Applicant engages in any of the Prohibited Practices as specified in this RFP;
- b) If the Applicant is found to have a Conflict of Interest as specified in this RFP;

The Bank Guarantee shall be submitted as per format provided in **Annexure – C** for performance security.

z. Expenses incurred by the Bidder

IPA shall not be responsible for any direct or indirect expenses incurred by the Bidders in preparing, submitting and/or personally attending at the time of opening the techno-commercial bid / price bid or at any other time.

AA. Uploading of Bid Documents

- i) The Bidder shall on its own responsibility have to download and upload the bid document in the provided E-tender portal. The Bidder has to make his own arrangements to overcome the internet, electricity or other connectivity failures to complete the tender filling online at his own risk and cost and IPA will not be responsible for such failures or shall not be liable to extend or accept such delayed or incomplete tender, for reasons whatsoever.
- ii) The terms of the tender schedule, conditions of contractor any other documents attached to the bid document shall not be defaced or detached from it and the same has to be uploaded in whole as per the instructions provided in the bid document or in the E-tender portal or format for Tenders Acceptance letter is attached **Form – 5**.
- iii) In order to file an error-free tender, the bidders may make use of the qualification documents to be uploaded list provided in the **Qualification and Responsiveness Information in Annexure A** of the bid document to identify the documents to be scanned and uploaded in support of their bid. The list is not exhaustive and only indicative. Hence the Bidder is advised to read the entire bid document carefully and determine any other documents which need to be uploaded, as a support to their qualification to the bid.

BB. Quoting for the Price Bid

- i) The bidder shall quote the rate /price for the assignment as per format specified in **“Part – II Price Bid (Annexure – B 1)” only in the CPP Portal. The Technical bid shall not contain and price.**

- ii) Applicable taxes, if any payable, shall be reimbursed over and above the quoted rates on production of documentary evidence.
- iii) The Bidder shall quote the rate / prices in figures as well as in words in English. In case of any discrepancy between figures and words, the rates in words shall prevail.

CC. Bid Opening

The **Part I – Technical Bid** containing the techno-commercial documents listed in the **Qualification and Responsiveness Information** in **Annexure - A** and any other documents uploaded by the Bidders will be opened through online on the scheduled date and time as indicated in the NIT, in the presence of such bidders and/or their authorized representatives, who wish to be present at the time of opening, at their own cost.

DD. Bid Validity

The Bid Proposal shall be valid for a period of not less than 120 days from the date of Bid opening.

EE. Payments

All payments will be made only in Indian Rupees and no foreign exchange is available for this work.

FF. Communication for Information

All communications should contain the following information at the top in bold letters:

REQUEST FOR PROPOSAL (RFP) for selection of “Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA”

All communications including the submission of Proposal should be addressed to;

Managing Director,
Indian Ports Association,
1st Floor, South Tower, NBCC
Place, Bhisham Pitamah Marg,
Lodhi Road, New Delhi - 110003.
Tel. No. 0091-011-24369061/63, 24368334

4 Selection Process for MSI

The selection of an MSI will be based on the evaluation framework defined in the document. All bids will primarily be evaluated based on pre-qualification Criteria. Those bidders who meet the Pre-Qualification Criteria will be eligible for next set of evaluations. The Commercial Proposal of Bidders who do not meet the Pre-Qualification criteria will not be opened in tender process.

4.1 Brief Description of the Selection Process

IPA has adopted a single-stage two cover process (collectively the “Selection Process”) in evaluating the Proposals comprising technical and financial bids to be submitted in the CPP Portal. In the first stage, a technical evaluation will be carried out. Based on this technical evaluation, a list of short-listed applicants shall be prepared. In the second stage, a financial evaluation will be carried out. Proposals will finally be ranked according to their combined technical and financial scores. The first ranked Applicant (the “Selected Applicant”) shall be called for negotiation, if necessary, while the second ranked Applicant will be kept in reserve.

4.2 Technical Proposal

Applicants shall submit the technical proposal in the formats as specified at **Annexure – A**. While submitting the Technical Proposal, the Applicant shall ensure that:

- a) all forms are submitted in the prescribed formats and signed by the prescribed signatories;
- b) power of attorney, if applicable, is executed as per Applicable Laws;
- c) The RFP document duly signed on all pages is submitted;
- d) The Technical Proposal shall not include any financial information relating to the Financial Proposal.

Failure to comply with the requirements spelt out above shall make the Proposal liable to be rejected.

IPA reserves the right to verify all statements, information and documents, submitted by the Applicant in response to the RFP. Any such verification or the lack of such verification by IPA to undertake such verification shall not relieve the Applicant of its obligations or liabilities hereunder nor will it affect any rights of IPA there under.

In case it is found during the evaluation or at any time before signing of the Agreement or after its execution and during the period of subsistence thereof, that one or more of the eligibility conditions have not been met by the Applicant or the Applicant has made material misrepresentation or has given any materially incorrect or false information, the Applicant shall be disqualified forthwith if not yet appointed either by issue of the LOA or entering into of the Agreement, and if the Selected Applicant has already been issued the LOA or has entered into the Agreement, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this RFP, be liable to be terminated, by a communication in writing by IPA without the IPA being liable in any manner whatsoever to the Selected Applicant.

In such an event, IPA shall forfeit and appropriate the Performance Security, as available, as mutually agreed pre-estimated compensation and damages payable to the IPA for, inter alia, time, cost and effort of IPA, without prejudice to any other right or remedy that may be available to IPA.

4.3 Financial Proposal

Applicants shall submit the financial proposal in the formats specified at **Annexure – B 1 only in the CPP Portal**, clearly indicating its quote for the assignment in Indian Rupees.

While submitting the Financial Proposal, the Applicant shall ensure the following:

- a) All the costs associated with the assignment shall be included in the Financial Proposal. The total amount indicated in the Financial Proposal shall be without any condition attached or subject to any assumption and shall be final and binding. In case any assumption or condition is indicated in the Financial Proposal, it shall be considered non-responsive and liable to be rejected.
- b) The Financial Proposal shall consider all expenses and tax liabilities **excluding GST**. For the avoidance of doubt, it is clarified that all taxes shall be deemed to be included in the costs shown under different items of the Financial Proposal. Further, all payments shall be subject to deduction of taxes at source as per Applicable Laws. GST will be paid only after submission Tax Invoice and proof of filing returns (GSTR-1 & GSTR-3B) and appearing of same in GSTR-2A.
- c) Costs (including break down of costs) shall be expressed in INR.

4.4 Pre-Qualification (PQ) Criteria

Pre-Qualification (PQ) criteria for a Master System Integrator (MSI) typically ensure that the vendor possesses the necessary expertise, resources, and experience to manage and deliver complex system integration projects. These criteria vary depending on the specific requirements of the project or organization, but here are some common elements that are typically included:

S.No.	Basic Criteria	Description	Documents Required
1	Statutory Requirements	<ul style="list-style-type: none"> • The MSI must be an Indian entity registered under applicable laws and has been in existence for more than five years. • The bidder must have a valid GST Number and PAN Card in India. • The bidder must have completed balance sheets for the past three years, and any other financial statements that demonstrate its financial stability and compliance 	<ul style="list-style-type: none"> • Copy of Certificate of Incorporation/ Registration • Copy of the work orders / completion certificates • Valid GSTIN and copy of GST Registration Certificate • Valid PAN Card • Copy of audited Profit & Loss Statement OR Certificate from the Statutory Auditor
2	Other Compliances	<ul style="list-style-type: none"> • Certification for SOC 2 • The MSI shall meet all the security requirements indicated in the IT Act 2000. • The MSI should facilitate hosting the website on a cloud server as per requirement of IPA or at the servers installed at IPA. 	<ul style="list-style-type: none"> • Copy of SOC Certification.
3	Blacklisting / Terminations	The bidder shall not be under declaration of ineligibility for corrupt or fraudulent	Undertaking to this effect on company's letter head signed

		practices with any Central / State Government Organization and should not have been blacklisted as on the date of submission of bid.	by company's authorized signatory
4	Litigations	The bidder should not have any pending litigation or disputes that could adversely impact the performance of the contract and should disclose pending litigation or disputes against him before any court of law or tribunal or arbitrator or any other institution / organisation.	Undertaking to this effect on company's letter head signed by company's authorized signatory
5	Past performance of the Applicant	A bidder or its Associate should have, during the last three years, neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the bidder or its Associate, nor been expelled from any project or agreement nor have had any agreement terminated for breach by such bidder or its Associate.	Undertaking to this effect on company's letter head signed by company's authorized signatory
6	Technical Capability	<ul style="list-style-type: none"> • The MSI must have successfully executed at least three IT integration projects in the last three years, each with a minimum project value of ₹ 15 Lakhs. • At least one project should involve development of websites / mobile applications. • At least one project should involve development of AI application. • The MSI should have a team of at least 20 full-time employees, including: <ul style="list-style-type: none"> ▪ Web and mobile application developers ▪ Cloud architects ▪ UI/UX designers ▪ Security specialists ▪ Project managers ▪ Support staff 	<ul style="list-style-type: none"> • Copy of audited Profit & Loss Statement OR Certificate from the Statutory Auditor • Previous Work Order + Project completion/ Phase Completion / Go-live certificate • Certificate from the Head of HR / Director / President of the organization
7	Experience	The MSI must have been operational for at least five years in the IT integration domain. It should demonstrate expertise in IT services, such as:	Previous Work Order + Project completion/ Phase Completion / Go-live certificate

		<ul style="list-style-type: none"> • Website and mobile app development • AI application • Payment gateway integration • Cloud hosting and data management • Maintenance and troubleshooting 	
8	Financial Capacity	The MSI must have an average annual turnover of ₹ one crore or more over any of the three financial years (audited) i.e. (FY 2021-22, 2022-23, 2023-24, 2024-25)	<ul style="list-style-type: none"> • Copy of audited Profit & Loss Statement OR Certificate from the Statutory Auditor • Audit Reports: Access to recent audited financial statements that demonstrate transparency and financial soundness.

4.5 Technical Evaluation Criteria

The Technical Evaluation Criteria ensures that the selected MSI is not only technically competent but also innovative, experienced, and aligned with the objectives of IMW 2025. These criteria emphasize the ability to handle complex event management IT requirements, ensure system security and scalability, and deliver a seamless experience for all stakeholders. IPA shall carry out the evaluation of proposals based on the evaluation criteria defined in this document. If required, IPA may seek specific clarifications from any or all Applicant(s) at this stage. Technical Evaluation for those bidders will be carried out, who qualify the Pre-Qualification Criteria. The technical score of all the bidders would be calculated as per the criteria mentioned below and bidders who score a minimum 50 marks in the overall Technical Evaluation would be eligible for the next stage, i.e. Financial Bid opening:

	Details of Criteria	Max Score	Scoring Guidelines	Supporting documents
1	Expertise in Portal, Website and Mobile App development and implementation for works costing at least Rs. 15 Lakhs	25	Up to 03 works – 15 Marks More than 03 and up to 05 works – 20 Marks More than 05 works – 25 Marks	Work order + Go-Live / Project Completion Certificate / Award from the client. (Only Go-Live projects will be considered for evaluation)
2	Expertise in AI Projects development and implementation for works costing at least Rs. 15 Lakhs	25	Up to 03 works – 15 Marks More than 03 and up to 05 works – 20 Marks More than 05 works – 25 Marks	Work order + Go-Live / Project Completion Certificate / Award from the client. (Only Go-Live projects will be considered for evaluation)
3	Integration of multi-payment systems (UPI, cards, etc.) for works costing at least Rs. 15 Lakhs	20	Up to 03 works – 10 marks More than 03 and up to 05 works – 15 marks More than 05 works – 20 marks	Client's certificate or any other evidence document

4	PPT on proposed Solution for Portal and Mobile Apps components with Prototype design/Live demonstration, Work plan, approach & methodology for completing the work.	30	Technical Presentation on Technologies used Risks & Mitigation Plan, Operation & maintenance road map, Clear narration of exit plan, Management activities, likely Challenges to be encountered, Client references etc.	Technical Presentation to be submitted along with bid which shall be presented in IPA. No changes shall be allowed in the PPT after the bid has been submitted.
Total marks		100		

4.6 Quality-Cost Based Selection (QCBS):

The method of Selection is **Quality Cum Cost Based Selection (QCBS)** with weights distributed between technical & financial bid shall be used to evaluate the proposals as mentioned under:

- Technical Evaluation: 60% weightage
- Financial Evaluation: 40% weightage

1. Technical Bid Score: 60% (The bidder who secures maximum marks shall be given a Technical score of 100 and then pro-rata calculations for successive bidders with respect to their technical score).

The technical scores of other Bidders for the project shall be computed as follows.

$$T_s(\text{bidder}) = 100 * (T(\text{bidder}) / T(\text{highest technical score amongst all bidders}))$$

(Adjusted to two decimal places)

Only those Bidders who have secured Technical Score of 50 or above shall be declared as qualified for evaluation of their 'Financial Bid'. Bidders who have secured less than 50 for Technical Score shall be rejected.

2. Financial Bid Score: 40 % (with full marks to lowest financial bidder and then pro-rata calculations for successive bidders with respect to their financial bids).

Financial Quote of any bidder = F

$$F_s(\text{bidder}) = 100 * (F(\text{lowest financial quote amongst all bidders}) / F(\text{bidder}))$$

(Adjusted to two decimal places)

Any monetary figure in decimal shall be rounded off to the nearest INR. In cases of discrepancy between the prices quoted in words and in figures, lower of the two shall be considered. For any other calculation/ summation error etc. the bid may be rejected.

$$\text{Total Evaluated Score} = 0.6 T_s + 0.4 F_s$$

The bidder with highest Total Evaluated Score shall be declared as L1 bidder.

5 Scope of Work for MSI

The indicative responsibilities of the MSI are as follows with respect to key features and benefits of GIMS 2025 and IMW 2025:

5.1 Development & Management of Websites for IMW 2025

Managing and developing the comprehensive official websites for IMW 2025 (www.imw.org.in) requires a robust strategy to ensure seamless operations, user-friendly navigation, security, and real-time updates. The key requirements are as under :

- I. Developing of website in accordance with GIG W3.0 guidelines
- II. Utilize a dynamic Content Management System (CMS) like WordPress or a custom framework for flexibility and scalability.
- III. Ensure compatibility across devices (desktop, tablet, and mobile).
- IV. Implement search engine optimization strategies to maximize visibility and attract organic traffic.
- V. Create an engaging, intuitive user interface with clear navigation and easy access to event information.
- VI. Host the websites on a MEITY-empanelled cloud service provider or servers at IPA, ensuring reliability and compliance with Indian government standards.
- VII. Use a Content Delivery Network (CDN) to improve website load times and reduce latency for international users.
- VIII. Dynamic Content Management:
 - Allow real-time updates for announcements, schedules, and news through an admin dashboard.
 - Enable quick uploads of resources like brochures, reports, and videos.
- IX. User Registration System:
 - Integrated registration forms for exhibitors, visitor, conference, media, sponsors and embassy.
 - Secure database management for storing participant data.
- X. Dashboard for Analytics:
 - Real-time monitoring of website traffic, registrations, and user engagement.
 - Insights into page performance, event interests, and user demographics.
- XI. Import data of last GMIS 2023 & other previous events and display in archive / history navigation.
- XII. Event-Specific Tools IMW 2025 Website:
 - Exhibitor Profile and login
 - Stall booking and exhibitor management.
 - Delegate meeting scheduler.
 - Visa invitation letter generator.
 - Visitor profile, registration, and international delegate management
 - Meeting scheduling with exhibitors
 - Conference registration and delegate information
- XIII. Event-Specific Tools for IMW 2025 Website:
 - Workshop and session registration.
 - Digital library for reports, case studies, and event-related research.

XIV. Interactive Elements:

- Virtual Exhibitions: Allow users to explore stalls virtually.
- Live Streaming Integration: Host live broadcasts of key sessions and events.
- Feedback System: Collect user feedback through interactive surveys or forms.

5.2 Mobile Application Development

The mobile application for **IMW 2025** will serve as a dynamic, user-friendly platform to enhance participant engagement, streamline event management, and provide seamless access to all event-related information. Below are the key features envisioned for the application

XV. Event Information Hub

- Event Schedule: Detailed agendas for both IMW 2025, categorized by sessions, speakers, and themes.
- Session Details: Information on keynote addresses, panel discussions, workshops, and thematic sessions.
- Speaker Profiles: Comprehensive profiles of speakers, moderators, and industry leaders.

XVI. User Registration and Profiles

- Participant Registration: Easy registration for exhibitors, delegates, visitors, and media personnel.
- Customizable Profiles: Personalized user profiles for attendees, allowing them to add interests, company details, and networking preferences.
- Multi-Tier Access: Role-based access for different user categories, such as exhibitors, delegates, and organizers.

XVII. Online Event Booking and Stall Management

- Stall Booking: Exhibitors can browse available stalls, view layouts, and book stalls directly from the app.
- Event Registration: Online booking for various sessions, workshops, and networking events.
- Payment Integration: Seamless payment options via UPI, credit cards, debit cards, and net banking for registrations and stall bookings.

XVIII. Networking and Business Matchmaking

- Attendee Directory: A searchable list of participants for networking purposes.
- Business Matchmaking: AI-driven recommendations for meetings based on shared interests and goals.
- Chat and Messaging: Secure in-app chat functionality to facilitate discussions among participants.

XIX. Visa and Travel Assistance

- Visa Invitation Letters: Participants can request and download invitation letters for visa applications directly through the app.
- Travel Information: Guidance on travel routes, visa requirements, and transportation options to the venue.

- XX. **Notifications and Alerts**
 - Real-Time Updates: Instant notifications for session changes, speaker updates, and important announcements.
 - Reminders: Personalized reminders for upcoming sessions and meetings.
 - Push Notifications: Updates on exclusive offers, new exhibitors, or critical event highlights.
- XXI. **Interactive Venue Map**
 - Event Layout: Detailed, interactive maps of the event venues for IMW 2025.
 - Wayfinding: Navigation assistance to help users locate specific stalls, session rooms, or amenities.
 - Accessibility Information: Details about wheelchair access, restrooms, and other facilities.
- XXII. **Exhibitor and Sponsor Features**
 - Exhibitor Profiles: Dedicated sections showcasing exhibitor profiles, product catalogs, and contact information.
 - Sponsorship Highlights: Visibility for sponsors through banners, pop-ups, and featured sections in the app.
- XXIII. **Session Engagement Tools**
 - Live Q&A: Participants can submit questions for panelists and speakers during sessions.
 - Polling and Surveys: Interactive polls and surveys to capture attendee feedback in real-time.
 - Session Feedback: Easy options to rate sessions and provide comments.
- XXIV. **Conference and Delegate Management**
 - Delegate Registration: Streamlined registration for conference attendees.
 - Meeting Scheduler: Tools to schedule and manage meetings with exhibitors, delegates, and speakers.
 - Delegate Badge Generator: QR-coded digital badges for quick and secure access.
- XXV. **Digital Dashboard**
 - Participant Overview: A dashboard for users to track their sessions, meetings, and registrations.
 - Organizer Control Panel: Tools for organizers to manage event activities, registrations, and analytics.
 - Real-Time Analytics: Insights on app usage, participant engagement, and event metrics.
- XXVI. **Content and Media Access**
 - Event Archives: Access to session recordings, presentations, and key documents after the event.
 - Media Integration: Live streaming options for select sessions and a gallery of event photos and videos.
 - White Papers and Reports: Downloadable resources such as industry reports, feasibility studies, and policy documents.
- XXVII. **Sustainability Features**
 - Paperless Tickets: Digital QR codes for access, minimizing the need for printed materials.
 - Green Tips: Information and recommendations on how participants can reduce their carbon footprint during the event.

XXVIII. Multi-Lingual Support

- Language Options: Support for multiple languages to cater to international attendees.
- Real-Time Translation: Tools for live translation during sessions and presentations.

XXIX. Security and Data Privacy

- Secure Transactions: End-to-end encrypted payment processes for registrations and bookings.
- Data Protection: Adherence to international data privacy regulations, ensuring the confidentiality of user information.

XXX. Cloud Integration

- Cloud Hosting: The mobile app will leverage a MEITY empanelled cloud service provider to ensure scalability and reliability.
- Seamless Updates: Instant updates and fixes delivered through cloud-based solutions without disrupting user experience.

The mobile application for IMW 2025 will act as a comprehensive digital platform, streamlining event participation and enhancing attendee experience. By integrating cutting-edge technology and user-centric features, the app will facilitate seamless operations, foster collaboration, and ensure the success of both events.

5.3 Hotel and Event Management Online Booking for IMW 2025

The Hotel and Event Management Online Booking feature is a critical component of the event's digital infrastructure, designed to provide a seamless booking experience for delegates, exhibitors, visitors, and VIPs attending IMW 2025. Below is a detailed outline of the key features and functionalities:

1. Hotel Booking Features

- **Hotel Listing:** Comprehensive listings of partnered hotels categorized by proximity to the venue, star ratings, and price range.
- **Real-Time Availability:** Live updates on room availability, ensuring accurate and instant booking options for attendees.
- **Room Options and Details:** Detailed descriptions of available room types, amenities, and facilities (e.g., single, double, suite options).
- **Filter and Search Tools:** Advanced filters for price range, location, amenities (e.g., Wi-Fi, breakfast, parking), and accessibility options.
- **Group Booking Support:** Features for large teams, exhibitors, or organizations to book multiple rooms under a single reservation.
- **Discounts and Offers:** Exclusive deals for IMW attendees, including promo codes and special rates negotiated with hotels.
- **Booking Modifications and Cancellations:** Easy options to amend or cancel bookings with transparent refund policies.

2. Event Venue Booking

- **Event Space Availability:** Options for exhibitors and sponsors to book meeting rooms, conference halls, or private spaces at the event venue.
- **Customizable Requirements:** Ability to specify seating arrangements, audio-visual setups, catering, and other event-specific needs.

- **Dynamic Pricing:** Cost adjustments based on booking duration, time slots, and additional services requested.
3. **Transportation Integration**
 - **Airport Transfers and Local Transportation:** Options to book airport pick-up/drop-off and local transportation (e.g., shuttles, taxis) to/from hotels and event venues.
 - **Car Rentals:** Facility to book rental cars for the duration of the event.
 4. **Payment Gateway Integration**
 - **Seamless Transactions:** Support for multiple payment options, including UPI, credit/debit cards, net banking, and international payment methods.
 - **Currency Conversion:** Real-time currency conversion for international attendees.
 - **Booking Confirmation:** Instant confirmation receipts and booking vouchers sent via email and app notifications.
 5. **Customizable Dashboards for Attendees**
 - **Booking Summary:** A personalized dashboard displaying all hotel and event bookings, including dates, costs, and location details.
 - **Itinerary Integration:** Consolidation of hotel stays and event schedules for easy planning and navigation.
 6. **Notifications and Alerts**
 - **Booking Reminders:** Alerts for upcoming hotel check-ins, venue bookings, or transportation pick-ups.
 - **Real-Time Updates:** Notifications about any changes to bookings, venue schedules, or additional availability.
 7. **Accessibility and Multilingual Support**
 - **User-Friendly Interface:** A straightforward and intuitive booking process for both domestic and international attendees.
 - **Language Support:** Multi-language options to cater to the global audience of IMW.
 8. **Integration with Mobile App and Website**
 - **Unified Experience:** The online booking system will be seamlessly integrated into the official IMW mobile apps and websites.
 - **Quick Access:** Booking options accessible from user profiles, event schedules, and travel assistance sections.
 9. **VIP and Delegate Features**
 - **Priority Services:** Customized booking options for VIPs, foreign delegates, and government officials, ensuring premium facilities and convenience.
 - **Concierge Services:** On-demand concierge assistance for high-profile attendees to manage their hotel stays and event arrangements.
 10. **Sustainability Features**
 - **Eco friendly Hotels and Transport:** Highlighting eco-friendly hotels and sustainable transportation options for environmentally conscious attendees.
 - **Paperless Confirmations:** Digital confirmations to minimize paper usage, contributing to the event's sustainability goals.
 11. **Post-Event Support**
 - **Extended Stays:** Option to extend hotel bookings for attendees who wish to stay beyond the event duration.

- **Feedback and Reviews:** A feedback system for attendees to rate their booking experience and suggest improvements.

The Hotel and Event Management Online Booking feature for IMW 2025 will provide a centralized, efficient, and user-friendly platform for attendees to plan their stay and event participation. By integrating advanced search tools, secure payment gateways, and personalized dashboards, this system will enhance the attendee experience, ensuring smooth logistics and high satisfaction for all participants.

5.4 Operations and Maintenance Support

The Operation & Maintenance and support services for the **IMW 2025** website and mobile app are critical to ensuring smooth operations, reliability, and user satisfaction throughout the event life cycle. This includes ongoing updates, troubleshooting, and performance optimization to deliver a seamless experience for users. Below is a detailed breakdown of the key aspects of the maintenance and support services:

1. Period of Maintenance and Support

- **Duration:** Maintenance and support will be provided up to **31.12.2025** covering the event preparation, live event, and post-event phases.
- **Renewable Contract:** Option to extend the maintenance contract for an additional two years based on performance and mutual agreement

2. Key Responsibilities

a. Website and App Uptime

- Ensure SLA for **99.9% uptime** for the website and app, minimizing any downtime during critical phases of the event.
- Monitor performance using advanced SLA management tools to detect and resolve issues proactively.

b. Troubleshooting and Bug Fixes

- Bug Resolution:** Identify and fix bugs reported by users or detected through system monitoring.
- Issue Escalation:** Implement a multi-level escalation process to address critical issues promptly.
- Error Tracking Tools:** Use error reporting tools to identify and rectify system or user **interface glitches**.

c. Security and Compliance

- Security Updates:** Regularly update software and plugins to protect against cyber threats.
- Compliance with Standards:** Ensure adherence to GDPR, data privacy laws, and MEITY guidelines for cloud hosting and data management.
- Data Backup:** Daily automated backups to prevent data loss and enable quick recovery in case of failure.

3. Updates and Enhancement

a. Feature Updates

- Regular Enhancements: Roll** out new features and functionality to meet emerging user needs, dynamic requirements and address user feedback during the contract period.

- x. **Content Updates:** Keep website and app content updated, including session details, speaker profiles, and announcements.
 - b. **Performance Optimization**
 - xi. Optimize website and app speed, ensuring quick load times and smooth navigation.
 - xii. Fine-tune database performance for seamless user interactions.
 - c. **Scalability**
 - xiii. Enhance the system's ability to handle increased traffic during peak event times, such as registrations and live-streaming sessions.
- 4. User Support and Helpdesk**
- a. **Dedicated Helpdesk**
 - Provide **24/7 Functional helpdesk support** through email, chat, and phone for website and app-related issues through L1 support based on user feedback related to registration issues, payment concerns, profile setup, and troubleshooting app-related problems. Critical Issues raised by user should be registered in incident management tool based on the priority assigned by L1 Support team. If L1 support team is not able to resolve the issue, then it will be registered to incident management tool and assigned to L2 support team. L2 support team -Technical helpdesk team, who will provide the work around of the issue. If issue is still not resolved by L2 support team, it will be allocated to L3 support technical helpdesk team provide the proper resolution based on the priority of the issue.
 - **Multilingual Support:** Offer support in multiple languages to cater to international attendees.
 - b. **User Issue Resolution**
 - Assist users with registration issues, payment concerns, profile setup, and troubleshooting app-related problems.
 - **Real-Time Assistance:** Implement a live chat feature within the app and website for instant user support.
- 5. Monitoring and Analytics**
- a. **Real-Time Monitoring**
 - Use analytics and monitoring tools to track user activity, detect potential issues, and ensure smooth operations.
 - **Traffic Monitoring:** Analyse website and app traffic to identify trends and prepare for peak usage periods.
 - b. **Reports and Insights**
 - **Generate periodic** reports on website and app performance, user engagement, and issue resolution metrics.
 - Use insights from analytics to recommend improvements.
- 6. Application Licenses and Ownership**
- The ownership of the website & mobile application shall lie with **Indian Ports Association (IPA)** including source code, licenses, all administrative rights and credentials.
 - Ensure that all licenses for third-party software are taken in the name of **Indian Ports Association (IPA)**.
 - Ensure that all licenses for third-party software, plugins, and tools are valid and up to date.

- Sharing and Transfer of all administrative rights and credentials to **Indian Ports Association (IPA)** from the beginning of contract itself.

7. Change Requests

- **Flexibility to Adapt:** Accommodate changes in design, functionality, or content based on evolving requirements.
- **Approval Process:** Implement a streamlined process for approving and implementing change requests.

8. Post-Event Support

a. Data Archiving

- Archive event-related data, such as registration records, session recordings, and user activity logs, for future reference and analysis.

b. Feedback Integration

- Gather feedback from users and stakeholders to identify areas of improvement.
- Use feedback to enhance features and functionality for future events.

c. Knowledge Transfer

- Conduct a **handover session** with IPA to ensure a smooth transition at the end of the maintenance period.

The **maintenance and support services** for the IMW 2025 website and mobile app are designed to ensure operational excellence, robust security, and a seamless user experience. By focusing on proactive monitoring, timely updates, and reliable user support, these services will contribute significantly to the success of both events while aligning with the overarching goals of sustainability and digital transformation.

6 General Conditions of Contract

The Contractor is the successful bidder in the subject E-Tender published by IPA for selection of “Master Service Integrator to design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA and being the successful bidder has agreed to the terms and conditions specified in the bid document for completing the above mentioned work more specifically detailed as per Scope of Work in the bid document. These General terms and conditions of this Contract shall also form part of this tender.

6.1 Consideration

The price to be reimbursed by IPA to the Contractor for the whole of the work to be done and the performance of all the obligations undertaken by the Contractor as per the terms of the Contract Agreement shall be ascertained by the application of the rates provided and quoted by the Contractor in the tender.

6.2 Period of Contract

The Contract is valid for a period up to 31.12.2025 from the date of signing of contract agreement which may be extendable for a further period of one year on the requirement of IPA on mutually agreed basis at the same rates, terms and conditions as decided by IPA, if the services are required by IPA and the performance of the Contractor is found satisfactory by the IPA.

6.3 Non-performance of Contract/ Breach of Contract

In the event of unsatisfactory performance or non-compliance with regard to the provisions of the Contract or if any breach is committed by the Contractor of the terms and conditions of the Contract, the IPA will issue notice to the contractor indicating such unsatisfactory performance or non-compliance by the Contractor, for compliance and if the Contractor fails to comply within a period of 30 days from the date of issue of notice by the IPA, the IPA reserves the right to terminate the contract. In such event, the Performance Security will be forfeited, for the loss or damages suffered by the IPA due to the breach of the Contract committed by the Contractor.

6.4 Malpractice or Furnishing of false information

In case of suppressing of any facts or furnishing of false information or malpractice committed by the Contractor anytime during the tender process and/or during the contract period, the IPA shall reject the bid in whole or terminate the Contract Agreement. In the event of such omission, the IPA reserves right to forfeit the EMD and/or Performance Security and/or Security Deposit lying with the IPA. In addition to the above, the IPA may also black list or suspend or debar the Contractor from participating in future tenders, as the IPA thinks deem fit.

6.5 Termination of Contract

i) Consequent to the failure of the contractor to comply with the notice issued for non-performance/ breach of contract, IPA will issue a notice giving the contractor seven (7) days' time asking him to show cause as to why the contract should not be terminated.

ii) If no reply is received or if the reply received from the contractor within given time is found to be not satisfactory, IPA will terminate the contract with immediate effect.

6.6 Discontinuance by the Contractor

If the contractor is not in a position to continue the contract, the Contractor should give a notice of 60 (sixty) days in writing, prior to the proposed date of discontinuance of the contract to the IPA. In such case, the Performance Security shall be forfeited.

6.7 Foreclosure of the Contract by IPA

The Contract may be foreclosed by the IPA by giving 30 (thirty) days advance notice to the contractor during the subsistence of the contract period without assigning any reasons. In such cases, the Performance Security Deposit will be refunded to the Contractor.

6.8 Change in Constitution

The Contractor / Contracting entity shall not make change in the formation, constitution or composition of its business or its name without the written consent of the IPA, during the existence of the Contract.

6.9 Insolvency / Bankruptcy / Winding up, etc.,

The IPA shall be entitled to cancel / terminate the Contract before expiry of contract period, if the Contractor is declared as insolvent or bankrupt or is unable to pay its debts or makes a composition with its creditors or if a trustee, liquidator, receiver or administrator is appointed to take over the assets or the business or the undertaking of the Contractor or if a substantial portion of the assets, property, revenues or business of the Contractor is confiscated or expropriated by the Central / State Government or any governmental agency or third party or if the law relating to the sick organization applies to the Contractor or the Contractor is dissolved or wound up or if an order shall be made or an effective resolution is passed for the winding up of the Contractor or the Contractor is reconstituted or the business or operations of the Contractor is closed either due to disputes inter-se amongst its stakeholders or otherwise.

6.10 Liquidated damages (LD)

If the Contractor fails to comply with the timelines for development of the product in relation to the tender, the contractor shall pay a sum equivalent to 0.5% of the value of the Contract Price for every week or part thereof subject to a maximum of 10% of the total value of Contract Price as liquidated damages, as the case may be, until fulfilling the obligations thereon. In case IPA is compelled to comply with the said failure of the contractor, the cost so incurred by IPA shall be deducted from the Performance Security or any amount due or become due to be payable to the Contractor in addition to the said recovery of LD.

6.11 Penalty

The product shall be developed as per the scope of work defined in this RFP document. If the development does not take place as per the scope of work or is of inferior quality not acceptable to

IPA then a penalty equivalent to the double value of such omission / reduction in the scope of work or quality shall be imposed on Contractor subject to a maximum of 10% of the total value of Contract Price. In case IPA decides to develop the product for such scope of work or improve the quality of the product, any such additional cost incurred on it above the contract price shall be at the risk and cost of the contractor and shall be recovered from the Performance Security or any amount due or become due to be payable to the Contractor.

6.12 Confidentiality

The Contractor shall keep confidential, all the data and other information of the IPA shared or obtained during the course of work in any form during and after expiry/termination/cancellation of the Contract, except that which are available in the public domain.

6.13 Damage to IPA

The Contractor shall be responsible for making good to the satisfaction of the IPA, any loss or damage caused to IPA if such loss or damage is due to fault and/or the negligence or wilful acts or omission of the Contractor or his agents/ representatives. The contractor shall make good the loss as assessed by the IPA.

6.14 Indemnification

The Contractor shall defend, indemnify and keep indemnified and hold the IPA, its officers and employees harmless from any and all claims, demands, injuries, damages, costs, charges, compensation, losses, expenses, proceedings or suits including attorney fees, arising from any breach or default in the performance of any obligation on the Contractor's part to be performed under the terms and conditions of this Contract or arising from any negligence of the Contractor, or any of its agents or the person provided for the purpose of this Contract or non-fulfilment / non-adherence / non-compliance of any statutory provisions which is as per law the contractor is required to comply with. The provisions of this section shall survive even after the expiration or termination of this Agreement.

6.15 Changes in terms of a concluded Contract

No variation in the terms of a concluded contract can be made without the consent of both the parties.

6.16 Dispute Resolution

- i) In the event of any dispute or difference of whatsoever nature between the parties arising out of, in relation to, or in connection with the contract, including any dispute or difference arising from or in connection with termination, the parties shall, at the outset, attempt to resolve the said dispute or difference amicably.
- ii) Any claim, dispute or difference relating to or arising out of this contract /tender shall be settled amicably between the parties as per the guidelines issued by Ministry of Finance vide OM No. F 11212024-PDD Dated 03.06.2024, as amended/superseded from time to time.
- iii) The contract shall be subject exclusively to the laws of India. Subject to the clause, the Courts at New Delhi shall have exclusive jurisdiction with respect to the disputes or differences of whatsoever

nature between the parties arising out of, in relation to, or in connection with the contract. Any court case pertaining to this contract / tender shall lie within the jurisdiction of the court where the headquarters of IPA is situated.

6.17 Doubt and clarifications

In case of any doubts on the terms and condition of the tender, the same may be referred to the Managing Director, Indian Ports Association, New Delhi in writing for clarification, whose interpretation shall be final and binding.

6.18 Notice

Any notice to the contractor shall be deemed to be sufficiently served to the Contractor directly or to any person declared as his authorised representative in **Form – 5**, if given or left in writing at the address or sent through E-mail ID given in response to the bid document declared in the **Form - 2**. Responsibility to notify any change in address and/or email- id, entirely lies with the Contractor.

6.19 Joint Venture

Joint Ventures including Consortium (that is an association of several persons or firms or companies) are not permitted to participate in this tender.

6.20 Sub-contracting

The Contractor can assign, transfer, pledge or sub-contract all or part of the performance or services awarded by the IPA to any other party with written consent of IPA for the purpose of better execution of contract.

6.21 Applicable Law and Jurisdiction

The contract shall be governed by and constructed according to the laws in force in India. The Contractor shall hereby submit to the jurisdiction of the courts situated at New Delhi for the purpose of actions and proceedings arising out of this contract and the courts at New Delhi shall have the sole jurisdiction to hear and decide such actions and proceedings.

6.22 Adoption

The Contract shall be governed by the provisions or amendments or clarifications issued by Indian Ports Association and any other relevant Acts and directives issued by the Government of India from time to time. It shall be binding upon the Contractor to comply with all such acts, rules, regulations and directives issued by the Government of India and/or others communicated by the IPA from time to time.

6.33 Other conditions

- i) Bidders shall not include cloud hosting costs in their commercial bid. IPA will establish a separate bipartite agreement with CSP in coordination with the successful bidder. Payments will be made directly by IPA to the CSP.

- ii) Website is to be developed in open-source platform. Bidders will provide the SDK, custom source code and full access of website & mobile application to IPA.
- iii) Helpdesk support should be available 24x7 once the website is live. Details of dedicated number of staff with escalation to be shared by successful bidder.
- iv) Payment related APIs to be managed by bidder
- v) Evidence of payments towards bid processing fee and EMD shall form part of the technical Bid. Exemption of payment towards of EMD will be subject to submission of the relevant documents which shall form part of the technical bid. There will be no exemption for payment of bid processing fee.

7 Special Conditions of Contract

The Contractor being the successful bidder has agreed to these Special conditions of the contract as specified in the bid document for completing the work specifically detailed as per Scope of Work in the bid document. These Special conditions of the Contract shall also form part of this tender.

7.1 Ownership

The ownership of the website & mobile application shall lie with Indian Ports Association (IPA) including source code, licenses, all administrative rights and credentials. The contractor shall ensure that all licenses for third-party software are taken in the name of Indian Ports Association (IPA) and all licenses for third-party software, plugins, and tools are valid and up to date. The contractor shall share and transfer all administrative rights and credentials to Indian Ports Association (IPA) from the beginning of contract itself.

7.2 Payment Schedule

The payments to the contractor shall be made by Indian Ports Association (IPA) as per following payment schedule:

S.No.	Details of Milestone	Payment to be made
1	On signing of contract and submission of Performance Security	10% of the Contract Price
2	On successful demonstration of Website Module	10% of the Contract Price
3	On successful demonstration of Mobile Application Module	10% of the Contract Price
4	On successful demonstration of Hotel & Event Management Module	10% of the Contract Price
5	Go Live of Website Module	10% of the Contract Price
6	Go Live of Mobile Application Module	10% of the Contract Price
7	Go Live of Mobile Application Module	10% of the Contract Price
8	Full Go Live	20% of the Contract Price
9	Completion of Operation & Maintenance Support	10% of the Contract Price
Total		100%

7.3 Miscellaneous

- i) The IPA, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to:
 - a) call the contractor physically or through VC in order to receive updates, clarification or further information related to project;
 - b) retain any information and/or evidence submitted to the IPA by, on behalf of and/or in relation to the project;
 - c) independently verify, disqualify, reject and/or accept any and all submissions or other information and/or evidence submitted by or on behalf of the contractor.
- ii) The Contractor shall be accessible through E-mail/Fax/Special Messenger/Phone from the IPA, which shall be acknowledged and responded immediately on receipt, on the same day, by the Contractor.

Annexures and Forms

**Qualification and Responsiveness Information
(List of Documents to be enclosed)**

The bidders shall upload necessary documents to determine their qualification and responsiveness of Technical Bid by using their user-id and password in the E-tender portal on or before the last date of submission of tender as mentioned in the RFP Notice. All documents mentioned in the check list of **Annexure – A** shall be uploaded with the proposal. If some document is not applicable for any bidder, then that document shall be strike through as **“Not Applicable”** and then uploaded with other documents. If any bidder wants to attach any supplementary document / information other than that is mentioned in **Annexure – A**, the same may be uploaded in the last after uploading all documents as per checklist. All bidders shall upload the following documents and other necessary information with their bids by scanning the relevant documents after being filled, signed with seal and serially numbered by the Bidder:

S. No.	Documents detail	Document Reference	Uploaded Page Ref No.
1	Bidder’s Bid cover letter	Form -1	
2	Particulars of the Bidder	Form -2	
3	Statement of Legal Capacity	Form -3	
4	Power of Attorney	Form -4	
5	Declaration of Authorised Representative	Form -5	
6	Transaction details for remittance of Earnest Money Deposit (EMD)	Form -6	
7	Declaration & Undertaking by the Bidder claiming exemption from EMD payment based on any Central/State Government certification	Form -6A	
8	Financial Capability of the Bidder	Form -7	
9	Past Experience of the Bidder	Form -8	
10	Experience / Completion / Performance Certificate	Form -8A	
11	Details of TDS certificate	Form -8B	
12	Declaration by the Bidder	Form -9	
13	Tender Acceptance and Declaration on Litigation & Blacklisting	Form -10	
14	Bank Mandate Form	Form -11	
15	Copies of original registration certificate documents incorporating the legal entity and defining the constitution or legal status, place of registration and principal place of business		
16	Copy of GST registration certificate		
17	Copy of PAN Card		

18	Total number of the pages uploaded by the bidder (mention the page no. starting from to end)		
	1. Starting page no.		
	2. Ending page no.		
	3. Total number of pages		

(Fill the page numbers where the documents have been uploaded in the table provided above)

*The above qualification documents to be uploaded list is subject to changes as per the requirement of the concerned department

Place:

Date:

Signature and seal of the Authorized Representative of Bidder

Bidder's Bid Cover Letter

(To be provided on the bidder's company letter head with signature and seal)

(Date and Reference)

1. Registered Business Name :
2. Registered Business Address :
3. Name of the Contract person to whom all references shall be made regarding this tender:
4. Description and address of the person to whom all references shall be made regarding this tender:
5. Telephone :
6. Mobile :
7. E-Mail :

To,

The Managing Director
Indian Ports Association
1st Floor, South Tower
NBCC Place, Bisham Pitamah Marg
Lodhi Road, New Delhi 110003

Sub: Proposal for Master Service Integrator for design, develop and maintain Website and Mobile Application" for India Maritime Week (IMW), 2025 under IPA

Dear Sir,

With reference to your RFP Document dated....., after having examined all relevant documents and understood their contents, I/We hereby submit our Proposal for the subject assignment

Further That,

1. I/We acknowledge that the IPA will be relying on the information provided in the Proposal and the documents accompanying the Proposal for selection of the Agency, and we certify that all information provided in the Proposal and in the Appendices is true and correct, nothing has been omitted which renders such information misleading; and all documents accompanying such Proposal are true copies of their respective originals.
2. This statement is made for the express purpose of selection as the Agency for the aforesaid Project.
3. I/We shall make available to the IPA any additional information it may deem necessary or require for supplementing or authenticating the Proposal.
4. I/We acknowledge the right of the IPA to reject our application without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
5. I/We hereby give our consent to the IPA or its authorized Representatives to conduct any investigations to verify the statements, documents and information submitted and to clarify the financial and technical aspects of this application. For this, we hereby authorize (any Public Official, Engineer, Bank, Depository, Manufacturer, Distributor, etc.) or any other person or firm to furnish pertinent information deemed necessary and requested by the IPA to verify statements and information provided in this application or regarding our competence and standing.
6. I/We certify that in the last three years, we or any of our Associates have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial Board or a judicial pronouncement or arbitration award against the Applicant, nor been expelled from any project or

contract by any public Board nor have had any contract terminated by any public Board for breach on our part.

7. I/We declare that:
 - a. I/We have examined and have no reservations to the RFP Documents, including any Addendum issued by the IPA;
 - b. I/We do not have any conflict of interest in accordance with the provisions mentioned in the RFP Document;
 - c. I/We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in the RFP document, in respect of any tender or request for proposal issued by or any agreement entered into with the IPA or any other public sector enterprise or any government, Central or State; and
 - d. I/We hereby certify that we have taken steps to ensure that in conformity with the provisions of the RFP, no person acting for us or on our behalf will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
8. I/ We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Proposal that you may receive nor to select the agency, without incurring any liability to the Applicants in accordance with provisions of the RFP document.
9. I/ We declare that we are not a Sub-Agency in any other Proposal applying for Selection as a Agency under this RFP.
10. I/ We certify that in regard to matters other than security and integrity of the country, we or any of our Associates have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory Board which would cast a doubt on our ability to undertake the Publication Services for the Project or which relates to a grave offence that outrages the moral sense of the community.
11. I/ We further certify that in regard to matters relating to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.
12. I/ We further certify that no investigation by a regulatory Board is pending either against us or against our Associates or against our CEO or any of our Directors/ Managers / employees.
13. I/ We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by IPA [and/ or the Government of India] in connection with the selection of agency or in connection with the Selection Process itself in respect of the above mentioned Project.
14. I/ We agree and understand that the proposal is subject to the provisions of the RFP document. In no case, shall I/we have any claim or right of whatsoever nature if the Publication Services for the Project is not awarded to me/us or our proposal is not opened or rejected.
15. I/ We agree to keep this offer valid for 90 (Ninety) days from the Proposal Due Date specified in the RFP.
16. A Power of Attorney in favour of the authorised signatory to sign and submit this Proposal and documents is attached herewith in **Form - 4**.
17. In the event of my/our firm being selected as the Agency, I/ we agree to enter into an Agreement with IPA. We agree not to seek any changes in the form and agree to abide by the same.
18. In the event of my/ our firm being selected as the agency, I/ we agree and undertake to provide the services of the Team Leader in accordance with the provisions of the RFP and that the Team

Leader shall be responsible for providing the agreed services himself and not through any other person or Associate.

19. I/ We have studied RFP and all other documents carefully. We understand that except to the extent as expressly set forth in the Agreement, we shall have no claim, right or title arising out of any documents or information provided to us by IPA or in respect of any matter arising out of or concerning or relating to the Selection Process including the award of Publication Services.
 20. The Financial Proposal is being submitted in the CPP Portal. This Technical Proposal read with the Financial Proposal shall constitute the Application which shall be binding on us.
 21. I/ We agree and undertake to abide by all the terms and conditions of the RFP Document.
- In witness thereof, I/ we submit this Proposal under and in accordance with the terms of the RFP Document.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

(Name and seal/ stamp of the Applicant)

Particulars of the Bidder

(To be provided on the bidder's company letter head with signature and seal)

S.No.	Particulars	Details
i.	Name of Firm:	
ii.	Country of incorporation:	
iii.	Registered address:	
iv.	Year of Incorporation:	
v.	Year of commencement of business:	
vi.	Principal place of business:	
vii.	Name, designation, address and phone numbers of authorized signatory of the Applicant:	
viii.	Name:	
ix.	Designation:	
x.	Company:	
xi.	Address:	
xii.	Phone No.:	
xiii.	Fax No.:	
xiv.	E-mail address:	
<p>(Signature, name and designation of the authorized signatory) For and on behalf of </p>		

Statement of Legal Capacity

(To be provided on the bidder's company letter head with signature and seal)

(Date and Reference)

To,

The Managing Director

Indian Ports Association

1st Floor, South Tower

NBCC Place, Bisham Pitamah Marg

Lodhi Road

New Delhi 110003

Sub: Proposal for Master Service Integrator for design, develop and maintain Website and Mobile Application" for India Maritime Week (IMW), 2025 under IPA

Dear Sir,

I/ We hereby confirm that we, the Applicant, satisfy the terms and conditions laid down in the RFP document.

I/ We have agreed that (insert individual's name) will act as our authorized Representative and has been duly authorized to submit our Proposal. Further, the authorized signatory is vested with requisite powers to furnish such proposal and all other documents, information or communication and authenticate the same.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

For and on behalf of

Power of Attorney

Know all men by these presents, We, (name of Firm and address of the registered office) do hereby constitute, nominate, appoint and authorize Mr/Ms..... son/daughter/wife and presently residing at....., who is presently employed with/ retained by us and holding the position of as our true and lawful attorney (hereinafter referred to as the "Authorised Representative") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for and selection, as the Agency, to work as agency Indian Ports Association, New Delhi, for an IPA Publication " including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre-bid and other conferences and providing information/ responses to IPA, representing us in all matters before IPA, signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with IPA in all matters in connection with or relating to or arising out of our Proposal for the said Project and/or upon award thereof to us till the entering into of the Agreement with IPA.

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF ,2025

For

(Signature, name, designation and address)

Witnesses:

- 1
- 2

Notarized Accepted

.....

(Signature, name, designation and address of the Attorney)

Note:

- I. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal/ stamp affixed in accordance with the required procedure.
- II. For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Applicants from countries that have signed the Hague Legislation Convention, 1961 are not required to be legalized by the Indian Embassy if it carries a conforming Apostille certificate.

Declaration of Authorised Representative

(To be provided in Rs.100 /- non-judicial stamp paper)

(Separate Forms to be submitted for each Signatory with details of Proprietor or Partner or Managing Director)

I/We..... (Name) being the (Proprietor/Partners/Karta/Managing Directors and whole time Director/Members of Managing Committee of Associations/Board of Trustees etc.) of (Name of the Bidder), hereby solemnly affirm and declare that the (Authorized Signatory) is hereby authorized, vide resolution No. (Resolution Number) dated. (Resolution Date) (copy submitted herewith), to act as an authorized signatory for the business (Name of the Bidder) for which submission of bid is being filed under the tender. All his actions in relation to this tender will be binding on me/us.

Signature of the person competent to sign

Name:.....

Description:.....

Name of the Business Entity:.....

Acceptance as an Authorized Signatory

I (Authorized Signatory) hereby solemnly accord my acceptance to act as authorized signatory for the above referred business and all my acts shall be binding on the business.

Signature of Authorized Signatory

Name:.....

Description:

Place:

Date:

Note:

1. For the purpose of this tender and the Agreement, the tender, forms, Agreement and other documents shall be signed only by the persons, who are themselves in a position to undertake the work and possessing all other resources required for the purpose. The tender shall contain the name, residence and place of business of the person or persons submitting the tender and shall be signed by the Bidder with his usual Authorized representatives followed by the name and Description of the person signing the document along with a copy of the partnership deed. A copy of the constitution of the firm with the names and addresses of all the partners shall be furnished.
2. Tender by a corporation shall be signed in the name of the corporation by a duly authorized representative, and a power of attorney in that behalf shall accompany the tender. In the case of company, a copy of the Memorandum and Articles of Association shall be furnished.
3. Tenders may be submitted by agents on behalf of their principals, but in such cases the Board reserves the right to enter into contract with the principals, Director, with the principals and agents jointly as deemed appropriate.

Transaction details for remittance of Earnest Money Deposit (EMD)

The bidder shall provide the details of remittance of Earnest Money Deposit (EMD) as per the bid document as follows:

S. No.	Unique Transaction Reference (UTR) No.	Date of transfer	Amount (in INR)	Uploaded page No. reference
1				

(Signature, name and designation of the authorized signatory)

For and on behalf of

Declaration & Undertaking by the Bidder who is claiming exemption from payment of EMD based on any Central/State Government certification

(To be provided on the bidder’s company letter head with signature and seal)

Date:

S.No.	Particulars	Details
1	Is your organization Proprietary / Partnership / Private Limited Company / Public Limited Company / Others
2	Does your organization belong to Micro / Small / Medium scale Industry / Start-ups/ others (Please tick mark appropriate box. If bidder is Start-up & MSE, then please tick mark both)	<input type="radio"/> Micro <input type="radio"/> Small Scale <input type="radio"/> Medium <input type="radio"/> Startup Company <input type="radio"/> Others
3	Attach the copy of the certificate	0

Note:

The above details are furnished only for the purpose of claiming exemption from Earnest Money Deposit.

Declaration:

We declare that the above details are true. In case any of the details are found to be false/untrue, our offer will be liable for rejection /cancellation of order/ subjected to appropriate actions as per tender Terms & Conditions.

(Signature, name and designation of the authorized signatory)

For and on behalf of

(With Company Seal & Signature)

Financial Capability of the Bidder

The details of Summary of Annual Turnover of the Bidder on the basis of the Audited Balance Sheet/Chartered Accountant’s Certificate with UDI No. for the last three financial years shall be given as under

S.No.	Financial year	Total Turnover (in INR)	Uploaded page no. reference
01	Year 2021-22	Rs.....	
02	Year 2022-23	Rs.....	
03	Year 2023-24	Rs.....	
04	Year 2024-25	Rs.....	

Note: The Profit & Loss statement and Balance sheet to be uploaded shall be duly certified by the Chartered Accountant.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

For and on behalf of

Place:

Name

Date:

Designation

Business Address:

.....

Seal

Past Experience of the Bidder

The Bidder's experience in similar work carried out each in any Central / State Government / Autonomous bodies / PSEs/PSUs / Nationalized Banks / Public Limited or Private Limited Companies, etc., for evaluating the Eligibility Criteria for pre-qualification to be provided using the format as below in compliance with the Bid document as on (date):

Details of Similar Past Experience

S. No.	Name of work	Value of work executed (in Rs.)	Work order reference No.	Contract period		Date of completion certificate	Name and address of the Client	Uploaded page no. reference
				Commencement	Completion			
1								
2								
3								

Note:

1. The copies of the documents containing above information like work order and completion certificate in the format attached Form IV (A) have to be uploaded duly self-attested.
2. In case of experience other than Central / State Government / Autonomous bodies / PSEs/PSUs/ Nationalized Banks / Public Limited Companies, the bidder has to submit TDS certificate for the past experience to be uploaded, as provided in form IV (B), only then the experience will be considered.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

For and on behalf of

Place:

Name

Date:

Designation

.....

Business Address:

.....

Seal

Experience / Completion / Performance Certificate

(To be issued in the Company's official letter head, sealed and signed by the Official who had issued the work order / his equivalent or his superiors)

This is to certify that M/s ----- awarded the contract ----- and executed in this organization as per the details furnished below:

1. Name of the work :
2. Work order number/ agreement number and date :
3. Date of commencement of execution of Contract :
4. Date of completion of Contract :
5. Date of extension, if any :
6. Value of the Work :
7. Scope of Work:
8. Executed value :
9. Period of contract :
10. Performance of the Contractor : Satisfactory/ Not Satisfactory
11. Whether any penalty is imposed:
12. Actual payment made:

(Signature)

Place: Name
Date: Designation

Organization with Address.....
..... Seal

Note:

- (i) Furnishing the information in the format is preferable.
- (ii) However certificate(s) submitted in any other format should contain all the required information as in the Form.

Details of TDS Certificate

In case of experience in organization other than Central / State Government / Autonomous bodies / PSEs/PSUs/ Nationalized Banks / Public Limited Companies, the bidder has to provide the details of the TDS certificate in the form provided below and shall submit TDS certificate for the past experience to be uploaded, only then the experience will be considered.

S.No.	Name of work	Value of work executed (In Rs.)	Work order reference No.	TDS Certificate		Name and address of the Client	Uploaded page no. reference
				No.	Amount		
1							

Yours faithfully,

(Signature, name and designation of the authorized signatory)

For and on behalf of

Place:

Name

Date:

Designation

.....

Business Address:

.....

Seal

Declaration by the Bidder

(To be provided in Rs.100 /- non-judicial stamp paper)

To

The Head of the Organization.

I/We M/s. represented by its Proprietor / Managing Partner /Managing Director having its Registered Office at and do declare that I/We have carefully read all the conditions of tender with NIT No....., dated....., and accepts all conditions of the tender including amendments/corrigendum subsequently issued by the tender inviting authority, if any. Further I/we confirm our eligibility for this tender and quoted as per the tender condition and Governing laws of India, in case of typographical error found in submitted documents/affidavits/declarations, in this case we accept all the Terms and conditions of bid documents and hereby confirm as under.

1. I/We have not made any counter conditions stipulation and conditions and I/We agree that in the event of any such counter conditions my/our tender will be summarily rejected and such offer will not be evaluated and considered at all by you.
2. I/We do hereby declare that we have not been blacklisted/ debarred by any Central / State Government / Autonomous bodies / PSEs/PSUs / Nationalized Banks / Public Limited or Private Limited Companies, etc., from taking part in the tendering process.
3. I/We have not made any payment or illegal gratification to any person/authority connected with the tendering process so as to influence the tendering process and have not committed any offence under the Prevention of Corruption Act in connection with the tender.
4. I/We hereby declare that, all information furnished by me/us with this tender is true to best of my/our knowledge, belief and in case, if it is found that, the information furnished is not true or partially true or incorrect, I/We agree that my/our tender shall be summarily rejected without prejudice to the right of the board of Trustees of Indian Ports Association to take further action in to the matter.

Witness's Signature

Name:

Address:

Tel. /Mobile No:

Date:

Bidder's Signature

Name:

Address:

Tel./Mobile No:

Date:

Tender Acceptance and Declaration on Litigation & Blacklisting
(To be provided on the bidder's company letter head with signature and seal)

To
The Managing Director
Indian Ports Association
1st Floor, South Tower
NBCC Place, Bisham Pitamah Marg
Lodhi Road
New Delhi 110003

Sub: Proposal for Master Service Integrator for design, develop and maintain Website and Mobile Application" for India Maritime Week (IMW), 2025 under IPA

Sir,

WE DECLARE THAT:

1. I/We have not been involved in any litigation for the past five years that may have an impact of affecting or compromising the delivery of service as required under this tender.
2. Information regarding any litigation and arbitration against the IPA during the past five years prior to the date of publication of NIT, the parties concerned and disputed amount is as given below:
 - i) _____
 - ii) _____
3. I/We am / are not blacklisted or debarred in the last three years from providing service by any Central / State Government / Autonomous bodies / PSEs / PSUs /Nationalized Banks / Public Limited or Private Limited Companies, etc., in India.
4. I/We have downloaded / obtained the tender document(s) for the above mentioned Tender / work from the website(s) namely: as per your advertisement, given in the above mentioned website(s).
5. I/We hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. to (including all documents like annexure(s), schedule(s), etc.), which form part of the contract agreement and I/we shall abide hereby and agree the terms / conditions / clauses contained therein.
6. The corrigendum(s) issued from time to time by Indian Ports Association for the above subject work has also been taken into consideration, while submitting this acceptance letter.
7. I / We hereby certify that there is no deviation from the Tender conditions either technical or commercial or tender enquiry.

8. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

9. I / We certify that all information furnished by me / us is true & correct and in the event that the information is found to be incorrect / untrue or found violated, then Indian Ports Association shall without giving any notice or reason therefore, summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full earnest money deposit absolutely.

Yours faithfully,

(Signature of the Bidder, with Official seal)

Witness with signature

1) Name & Address

2) Name & Address

Bank Mandate Form
(Bank account details of the bidder)

1. Name of the company:
2. Status:
3. Bank Name, Address & Branch:
4. IFSC Code:
5. MICR Code:
6. Account No.:
7. Branch Code:
8. Name of the Authorized Person:
9. Signature of the Authorized person as per Bank:
10. E-Mail ID of Authorized Person:
11. Contact No. Landline/Mobile:

Copy of cancelled cheque may be enclosed if Bank signature not obtained.

Name & Seal of the Bank with Date

Prebid Query Form (in word format)

S.No.	Page No/ Clause No.	Clause	Query
1			

(Signature, name and designation of the authorized signatory)

For and on behalf of

Financial Proposal

To,
The Managing Director
Indian Ports Association
1st Floor, South Tower
NBCC Place, Bisham Pitamah Marg
Lodhi Road, New Delhi 110003

Sub: Proposal for Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA

Sir,

I/ We, (Applicant’s name) herewith upload the Financial bid in the CPP Portal which is inclusive of all expenses and taxes excluding GST for selection of my/our firm as Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA.

I/ We agree that this offer shall remain valid for a period of 90 (Ninety) days from the Proposal Due Date or such further period as may be mutually agreed upon.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

Notes:

1. The amount payable to the Contractor in accordance with the Financial bid, shall cover all the costs including all taxes and duties except GST. No additional charges in respect thereof shall be due or payable. The amount shall be limited to the amounts indicated in the financial quote and no escalation on any account will be payable on the above amounts.
2. All payments shall be made in Indian Rupees and shall be subject to applicable Indian withholding taxes if any.
3. There will be no hard copy submission and the price bid shall be uploaded only in the CPP Portal

Format of Price Bid

Item Rate BoQ

Tender Inviting Authority: Indian Ports Association, New Delhi

Name of Work: Design, Develop and Maintain Website and Mobile Application for India Maritime Week (IMW), 2025

Contract No: 8335056653

Name of the Bidder/ Bidding Firm / Company :						
PRICE SCHEDULE						
(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)						
NUMBER #	TEXT #	NUMBER #	TEXT #	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Quantity	Units	BASIC RATE in Figures To be entered by the Bidder in Rs. P	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT In Words
1	2	4	5	13	53	55
1	Design, Develop and maintain Website and Mobile Application for India Maritime Week (IMW), 2025					
1.01	Design, Develop and maintain Website and Mobile Application	1.000	LS		0.00	INR Zero Only
Total in Figures					0.00	INR Zero Only
Quoted Rate in Words				INR Zero Only		

Note:

1. This is only a format and no price is to be quoted here and made part of the Technical bid. In case the Technical Bid contains any prices, the bid will be rejected outright.
2. Prices are to be quoted only in the CPP Portal.

**Form of Bank Guarantee
(For Performance Security)**

1. In consideration Head of Indian Ports Association (hereinafter called as "IPA") represented by its Managing Director having agreed to exempt M/s _____ (hereinafter called "Contractor") from the demand, under the Term and conditions of contract awarded with number----- made between IPA and the Contractor for selection of Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA (hereinafter called "Agreement") of Performance Security for the due fulfilment by the said Contractor(s) of the terms and conditions contained in the said Agreement, on production of Bank Guarantee for Rs. _____ (Rupees only).

2. We ,..... (hereinafter referred to as the Bank) at the request of the Contractor(s) do hereby undertake to pay to the IPA an amount not exceeding Rs...../-(Rupees..... only) against any loss or damage caused to or suffered or would be caused to or suffered by the IPA by reason of any breach or non-performance by the said Contractor(s) of any of the terms and conditions contained in the said Agreement.

3. We, the Banker of the Contractor do hereby undertake to pay the amounts due payable under this Guarantee without any demur, merely on a demand from the IPA stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the IPA by reason of any breach by the said Contractor(s) of any of the terms and conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However our liability under this Guarantee shall be restricted to an amount not exceeding Rs...../-.

4. We undertake to pay to the IPA any money so demanded not withstanding any dispute or disputes raised by the Contractor(s) in any suit or proceedings before any Court of Tribunal relating thereto our liability under this present being absolute and unequivocal.

5. The payment so made by us under this bond shall be valid discharge of our liability for payment there under and the Contractor(s) shall have no claim against us for making such payment.

6. This Bank Guarantee shall be valid upto..... (“Period”). We, the Bank further agree that the Guarantee herein contained shall remain in full force and effect during the Period and that it would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the IPA under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged or till the IPA certified that the terms and condition of the said Agreement have been fully and properly carried out by the said Contractor's and accordingly discharges this Bank Guarantee. Unless a demand or claim under this Guarantee is made on us in writing within three months from the date of expiry of the validity of the Bank Guarantee period we shall be discharged from all liability under this Guarantee thereafter provided

further that the Bank shall at the request of the IPA but at the cost of Contractor(s) renew or extend this Guarantee for such further period or periods as the IPA may require.

7. We, the Bank further agree the IPA, that the IPA shall have the fullest liberty without consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said Contractor(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the IPA against the said Contractor(s) or for any forbearance, act or omission on the part of the IPA or any indulgence by the IPA to the said Contractor(s) or by any such matter or thing whatsoever which under the Law relating to sureties would but for this provision, have effect of so relieving us.

8. This Guarantee will not be discharged due to the change in the constitution of the Bank or the Contractor(s).

9. We, the Bank hereby undertake not to revoke this Guarantee during its currency except with the previous consent of the IPA in writing.

Dated the day of month of 20..... at

Name & Seal of the Bank with Date

Contract Agreement Form

(To be entered in Rs. 100/- non-judicial stamp paper)

This AGREEMENT is made on this day ofMonth of Two Thousand (, 24) between Indian Ports Association, an apex body of Major Ports constituted in 1966 under Societies Registration Act, represented by its Management Director having its office at 1st Floor, South Tower, NBCC, Bhisham Pitamah Marg, Lodhi Road, New Delhi 110 003(herein after referred to as the Association which expression shall unless excluded by or repugnant to the subject or context be deemed to include the successor in office) of the one part

and

M/s....., (a partnership firm / proprietorship firm / company registered under the laws of India) having its place of business at represented by its (Description) Shri....., s/o..... (hereinafter referred to as 'Contractor' which expression shall, unless excluded by, or repugnant to the context be deemed to include his heirs, executors, administrators, representatives and assigns or his successors in office) of the other part

WHEREAS Indian Ports Association, New Delhi is desirous of the work comprising selection of Master Service Integrator for design, develop and maintain Website and Mobile Application” for India Maritime Week (IMW), 2025 under IPA

WHEREAS the Contractor has offered to execute and complete such works and whereas IPA has accepted the tender of the Contractor and

WHEREAS the Contractor has furnished a sum of Rs/- (Rupees..... only) as Earnest Money Deposit (EMD) at the time of tendering, which will be adjusted against Performance Security as stipulated in the bid document, at the rates mentioned therein for the due fulfilment of all the conditions of the Contract.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

In this agreement words and the expressions shall have the same meanings as are respectively assigned to them in the conditions of the contract hereinafter referred to. The following documents shall be deemed to form and be read and construed as part of this Agreement:

1. Disclaimer
2. RFP Notice
3. Introduction
4. Glossary
5. Instructions to Bidders
6. Selection Criteria for MSP
7. Scope of Work for MSI
8. General Conditions of Contract
9. Special Conditions of Contract
10. Annexures and Forms
11. Any Corrigenda / Addenda / Clarifications issued by IPA

- 12. Any response to Pre-Bid Queries issued by IPA
- 13. Price Bid
- 14. Work Order No.....
- 15. Any correspondences and documents that are touching the RFP/Contract.

The Contractor hereby covenants with IPA to develop the product in conformity and in all respects with the provisions of this Agreement.

IPA hereby covenants to pay the Contractor in consideration of such services for the "Contract Price" at the time and in the manner prescribed in the Tender/Agreement.

IN WITNESS WHEREOF the parties here into have set their hands and seals the day and year first written.

The seal of the Head of Indian Ports Association was here into affixed and

The thereof, has set his Hand in the presence of

Indian Ports Association

Signed and sealed by

The Contractor in the presence of

Witness with signature

1) Name & Address	2) Name & Address
.....
.....